



Installation, Operation and Owner's Manual

Ovation


Direct Vent Gas Fireplaces

DANGER


**HOT GLASS WILL
CAUSE BURNS.
DO NOT TOUCH GLASS
UNTIL COOLED.
NEVER ALLOW CHILDREN
TO TOUCH GLASS.**



Une surface vitrée chaude
peut causer des brûlures.
Laisser refroidir la surface
vitrée avant d'y toucher.
Ne permettez jamais à un enfant
de toucher la surface vitrée.

 **WARNING:**
FIRE OR EXPLOSION HAZARD
Failure to follow safety warnings exactly could
result in serious injury, death, or property damage.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- **WHAT TO DO IF YOU SMELL GAS**
 - Do not try to light any appliance.
 - Do not touch any electrical switch; do not use any phone in your building.
 - Leave the building immediately.
 - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
 - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

 **AVERTISSEMENT:**
INCENDIE OU D'EXPLOSION
Le non-respect des avertissements de sécurité à la lettre pourrait entraîner de graves blessures, la mort ou des dommages matériels.

- Ne pas entreposer ni utiliser d'essence ni d'autres vapeurs ou liquides inflammables dans le voisinage de cet appareil ou de tout autre appareil.
- **QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ**
 - Ne pas tenter d'allumer d'appareil.
 - Ne touchez à aucun interrupteur. Ne pas vous servir des téléphones se trouvant dans le bâtiment ou vous trouvez.
 - Quitter immédiatement le bâtiment.
 - Appelez immédiatement votre fournisseur de gaz depuis un voisin. Suivez les instructions du fournisseur.
 - Si vous ne pouvez rejoindre le fournisseur de gaz appelez le service des incendies.
- Installation et l'entretien doivent être effectués par un installateur qualifié, une agence de service ou le fournisseur de gaz.

INSTALLER: Leave this manual with the appliance.
CONSUMER: Retain this manual for future reference.

INSTALLATEUR: Laissez cette notice avec l'appareil.
CONSOMMATEUR: Conservez cette notice pour consultation ultérieure.

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1 DECLARATION OF PERFORMANCE

We hereby declare that the design and construction of the Element4 gas appliances are complying to the essential demands and regulations for gas products.

Product:

- Direct vent gas fireplace, local spaceheater

Model:

E4-32 - Ovation
E4-41 - Ovation SW

Applicable guidelines and norms:

- ANSI Z21.11.50a-2008
- CAN/CGA 2.17 - M91
- CSA2.22a-2008 "Vented Gas Fireplaces"

This declaration loses its validity when changes to the device are made without the written permission of Element4. You can ask for a copy of the test certificates of all models via our general e-mail address, which is found on the back of this manual.



J. Kempers
CEO

2 IMPORTANT INFORMATION

Installer

Leave the following for the customer and explain when necessary

- User manual
- Installation manual
- Instruction card decoration media
- Suction cups
- Remote control

Owner

Keep this manual for future reference

The fireplace may only be installed by a qualified installer/dealer, following these installation instructions. We advise you to read these instructions properly, before commencing the installation of your device. Make yourself fully aware of all the following instructions and the many features of your Element4 direct vent gas fireplace appliance.

Before installation check the device for transport damage and inform your supplier immediately if damage is found.

This appliance is a vented gas fireplace. It must not be used for any other purposes such as drying clothes, etc.

2.1 Fuel type

This device is designed to be used with natural gas or LPG. The device can only be used with the type of gas specified on the data plate at the time of purchase. This unit is not for use with solid fuels.

The gas type and pressure should check out with those locally available. The data plate is mounted to the device. Make sure it is accessible at all times. See **CHAPTER 13** for more elaborate specifications on your fireplace.

2.2 Installation

This direct vent system appliance must be installed as an OEM installation in manufactured homes (USA only) or an aftermarket permanently located, or a mobile home, where not prohibited by local codes and must be installed in accordance with Manufacturer's instructions and the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, in the United States, or the Standard for Installation in Mobile Homes, CAN/CSA Z240 MH Series, in Canada.

These direct vent appliances must be electrically grounded in accordance with the local codes or, in the absence of local codes, with National Electric code, ANSI/NFPA 70, or the Canadian Electric Code, CSA C22.1. More in the electronics and gas parts of the fireplace in **CHAPTER 4** and **CHAPTER 15** of this manual.

If your installation is at an elevation greater than 2000' in the US or 4500' in Canada, consult with the local authority having jurisdiction for gas product installations to determine their specific requirements for high altitude installations.

2.3 Other information

The heat that is coming from the device may effect the materials in its surroundings. Always install the fire taking into account to correct the safety distances. For more information see **CHAPTER 7.2.**

The device may never be used without the glass or when glass is broken. The flue gases can get into the fireplace chase. The settings and construction of the device must not be changed! For maintenance and further handling of the fire see **CHAPTER 11.2** and **CHAPTER 11.3**

The device is provided with a special set of decorative media. Do not place any extra imitation logs or decoration media on the burner or in the combustion chamber. See **CHAPTER 12** for an instruction on how to arrange the decoration media properly.

2.4 Packaging materials

The packaging of the device is recyclable.
The following packaging materials may have been used:

- Cardboard
- CFC-free foam (soft)
- Wood
- Plastic
- Paper

These materials must be disposed of in a responsible manner and in accordance with government regulations.

Batteries are regarded as chemical waste. The batteries must be disposed of in a responsible manner and in accordance with government regulations. Remove the batteries first before discarding the remote control.

The government can also provide information about the responsible disposal of discarded appliances.

3 SAFETY INFORMATION AND WARNINGS

If the information in these instructions is not followed exactly a fire or explosion may result causing property damage, personal injury or death.

Note: This device may not be used a primary heat source!

Do not use this appliance as a temporary source of heat during construction.

3.4.1 Replacement or spare parts

Parts are only to be changed with original parts by the original manufacturer.

If parts need to be replaced , use only original parts from the manufacturer. The warranty (**APPENDIX F**) will be void if non-standard parts re used.

Dimensions will appear as Inches / metric throughout this manual. For convenience, the inches are rounded to the nearest 1/16" when converted. If greater accuracy is required, use the metric dimensions.

3.4.2 Children and pets

Radiant heat can heat surfaces such as the surround and trims of the fireplace to temperatures that, although approved safe, can be quite uncomfortable to touch - particularly for children and pets.

Children and pets should always be supervised when in the room where the appliance is located. Remote control handset should be kept out of reach of children.

In the presence of children, we strongly recommend that you install in front of the fireplace: a fire screen or, to protect young toddlers, a "hearth gate".

Children and adults should be alerted to the hazards of high surface temperature and should stay away to avoid burns or clothing ignition.

3.4.3 Flammable materials and liquids

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this appliance.

Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the unit and to replace any part of the control system and any gas control that has been under water.

3.4.4 What do you do if you smell gas?

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Leave the building immediately.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

WARNING

Children and adults should be alerted to the hazards of high surface temperature and should stay away to avoid burns or clothing ignition.

WARNING

This direct vent system appliance must be installed as an OEM installation in manufactured homes (USA only) or an aftermarket permanently located, or a mobile home, **where not prohibited by local codes** and must be installed in accordance with Manufacturer's instructions and the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, in the United States, or the Standard for Installation in Mobile Homes, CAN/CSA Z240 MH Series, in Canada.

If the information in these instructions is not followed exactly a fire or explosion may result causing property damage, personal injury or death.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this appliance.

WARNING: Glass Handling

The glass must only be removed by a qualified person. Gloves should be worn when removing the glass.

WARNING: Installation and Service

Installation and service must be performed by an authorized qualified installer, service agency or gas supplier.

Any alteration to the product that causes soot or carbon to form and results in damage is not the responsibility of the manufacturer.

ONLY a qualified person may open the door/remove the glass.

Do not modify or substitute any part of this appliance.

WARNING: Electrical Grounding

These direct vent appliances must be electrically grounded in accordance with the local codes or, in the absence of local codes, with National Electric code, ANSI/NFPA 70, or the Canadian Electric Code, CSA C22.1

WARNING: Gas Appliance

This appliance is only for use with the type of gas indicated on the rating plate. These appliances are not convertible for use with other gases unless a certified kit is used and the conversion is performed by an authorized qualified technician.

Applicable standards are ANSI Z21.50/CSA 2.22 (Vented Gas Fireplaces) and CAN/CGA 2.17-M91 (Gas-fired Appliances for Use at High Altitudes.) If your installation is at an elevation greater than 2000' in the US or 4500' in Canada, consult with the local authority having jurisdiction for gas product installations to determine their specific requirements for high altitude installations.

INSTALLATION MANUAL

This gas fireplace and vent assembly MUST be vented directly to the outside and MUST NEVER be attached to a chimney serving a separate solid fuel burning appliance. Each gas appliance MUST BE a separate vent system. Common vent systems are prohibited.

TURN OFF the gas before servicing the appliance. It is recommended that a qualified service technician perform an appliance check-up/service once a year.

Any safety screen or guard removed for servicing MUST BE REPLACED before operating this appliance.

This unit MUST be used with a vent system as described in this installation manual. NO OTHER VENT SYSTEM OR COMPONENTS MAY BE USED.

THIS UNIT IS NOT FOR USE WITH SOLID FUEL, and must only be used with gas supply conditions as indicated on the rating label.

INSPECT the external vent cap on a regular basis to make sure that no debris, plants, trees, or shrubs are interfering with the air flow.

DO NOT USE this appliance if any part has been under water. Immediately call a qualified service technician to inspect the unit and to replace any part of the control system and any gas control that has been under water.

This appliance is for indoor use only.

DO NOT use this appliance as a temporary source of heat during construction.

This appliance is a vented gas fireplace. It must not be used for any other purposes such as drying clothes, etc.

NEVER OBSTRUCT the flow of ventilation air. Keep the front of the appliance CLEAR of all obstacles and materials for servicing and proper operation.

If the pilot flame is extinguished either intentionally or unintentionally, no attempt should be made to re-light the gas until at least 3 minutes have elapsed.

The glass panels MUST be in place and sealed before the unit can be placed into safe operation.

Dimensions will appear as INCHES"/metric throughout this manual. For convenience, the inches are rounded to the nearest 1/16" when converted. If greater accuracy is required, use the metric dimensions.

DO NOT OPERATE this appliance with the glass panels removed, cracked or broken. Replacement of the glass panels should be performed by a licensed or qualified service person. DO NOT strike or slam the glass panels.

The glass panels SHALL ONLY be replaced by units supplied by the manufacturer. NO SUBSTITUTE panels shall be used.

DO NOT USE abrasive cleaners on the panels. DO NOT ATTEMPT to clean the glass panels when they are hot.



4 THE CONTROLS

The control system for the Element4 fireplaces consist of three major components:

- the receiver (**Figure 4.1**)
- the remote (**Figure 4.2**)
- the gas valve (**Figure 4.3**)

The remote is the remote control by which you operate the fireplace. The receiver and the gas control are at one end of a line set which will extend approximately 50"/1270 mm from the center of the fireplace. The other end of the line set is connected to the firebox just left of center.

As shipped, the line set is wrapped together and fixed either under or beside the fireplace. When installing the fire carefully cut the black tie wraps which hold the line set to the bottom of the fireplace then carefully unwrap the line set. Lay the line set out towards the location of an access point.

Do not kink the lineset and do not bend to a radius of less than 2"/50 mm.

Pro tip: Always check the line set for loose connection plugs or broken cables, while it has not been built in.

A wall access door (not supplied) should be placed with your fireplace. When locating a wall access you must consider three types of access:

1. Line set access. The line set is to be unwrapped which allows the controls to be then placed within approximately 50"/1270 mm from the center of the fireplace, as the cable runs (**Figure 4.4**).
2. Physical access. The gas valve/receiver must be readily accessible for maintenance, etc.
3. Wireless access. The signals from the remote must get to the receiver, inside the access door. Do not put your line set in a closed off box, the signals from the receiver will not connect with the hand set remote possibly disrupting the connection.
4. Minimum size should be 10" (254mm) x 13" (300mm).
5. If the access door is the only fresh air inlet it should have a minimum air inlet area of 15 sq.in (100mm²)

The wall access may be replaced by a comparable design which offers the same access to the line set at the

4.1 Electronic ignition

The unit is operated using a remote control (**Figure 4.2**) or the Element4 Puck, connected to a receiver (**Figure 4.1**).

The receiver is powered by 4 pen lite (type AA) batteries or a 6V adapter; 2 penlight batteries (type AAA) are used for the remote control. The life of the batteries is about a year with normal use.



Figure 4.1 - Receiver



Figure 4.2 - Remote Control

4.1.1 Pairing the remote

Press the reset button on the receiver until you hear two beeps. After the second longer signal, let go of the reset button (**Figure 4.1**).

Within 20 seconds, press the down arrow on the remote control until see a count of 1 through 9 on the display. Two beeps will confirm communication with the receiver.

If you hear one long beep, this indicates the pairing sequence has failed or the wiring is incorrect. Re-pair the remote. See **APPENDIX B** for troubleshooting a long beep.

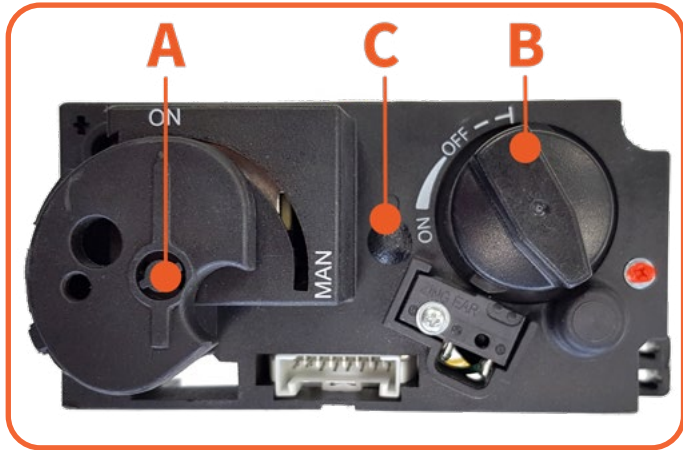


Figure 4.3 - Gas Block

4.1.2 Igniting the pilot light

Check that the control knob (A) is in the ON position (**Figure 4.3**). Press the button on/off button of your remote control and continue to hold down (3 to 5 sec.) until you hear two short beeps.

The ignition sign will appear at the top of the screen (**Figure 4.5**) Now release the button. The ignition procedure is started.

Note! If the pilot light doesn't remain lit after 3 attempts you must turn off the gas tap and warn your installer.

4.1.3 Igniting the main burner

After starting the pilot, knob B will automatically rotate counter clockwise and the main burner will start burning (**Figure 4.3**).

Note! For normal operation the knob on the gas valve cannot be in the MAN position; it must be fully in the ON position.

Note! The pilot light must ignite the main burner, evenly and without a thud. If it does thud, close the gas tap and warn your installer.

If the 2nd thermocouple is not properly heated within 29 seconds the fire will shut itself off as a safety precaution.

So long as the 2nd thermocouple is still hot enough to produce electricity to the receiver, thus preventing the fireplace from starting, the remote will flash "OFF" to signal this safety lock out.

Allow time for the 2nd thermocouple to cool down before attempting a start. The system is ready to start when the flashing "OFF" becomes solid on the remote and pressing the ON/OFF button produces a response from the valve. Always wait 5 minutes after turning the pilot light off before you start the pilot flame again.

4.1.4 Adjusting the burner pressure

In the case that a fireplace has the incorrect burner pressure, one may adjust this by removing the little black cap (C in **Figure 4.3**) and turn the small screw underneath.

Always consult the installer / manufacturer of the fireplace, before making adjustments. Not doing so may result in loss of warranty.

4.1.5 Switching off the fireplace

You switch off the fireplace by pressing the on/off button, this also turns off the pilot light!



Figure 4.4 - Lineset access

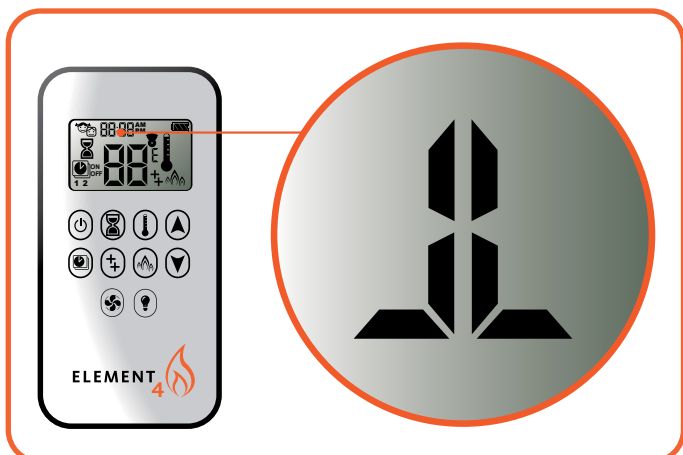


Figure 4.5 - Remote and ignition sign

5 ELECTRONICS

5.1 Electrical requirements

The Element 4 fireplaces use a receiver and remote control for their burner operation. The remote control comes with two AAA batteries and the receiver is powered by a 120V AC adapter, included. The fireplace MUST be powered by the AC adapter for improved reliability and customer satisfaction.

The installer must provide an approved 120V AC receptacle to be placed within the six foot cord limit of the AC adapter.

The receiver MUST be powered by the AC adapter. Four (4) AA batteries may be used only for on-demand electrical requirement during a power outage. Remove batteries after use to avoid battery corrosion. Battery corrosion will damage the receiver.

Warning

Electrical work must be performed by a qualified, licensed electrician. All wiring shall be in compliance with all local, city, and state codes.

5.1.1 Electrical grounding

These direct vent appliances must be electrically grounded in accordance with the local codes or, in the absence of local codes, with National Electric Code, ANSI/NFPA 70 or the Canadian Electric Code, CSA C22.1.

5.2 (Replacement) parts

Figure 15.1 shows a simplified connection circuit for the fireplace. Every fireplace is provided with a main adapter.

#	Description	Qt	Article number
(1)	Gas Valve	1	E4-GS-GV-01
(2)	Receiver	1	E4-GS-CM-Wifi-04
(3)	Main Burner		
(4)	Second Burner		
(5)	Third Burner		
(6)	Pilot assembly	1	E4-GS-PABT-01
(7)	2 nd Thermocouple	1	E4-GS-2TC-01
(8)	Wifi-Box (optional)	1	E4-GS-Con-Wifi-02
(9)	Adapter 6V	1	AC Adaptor-03
	Remote Control	1	Repl-E4-GS-RC-10B-02

Table 5.1

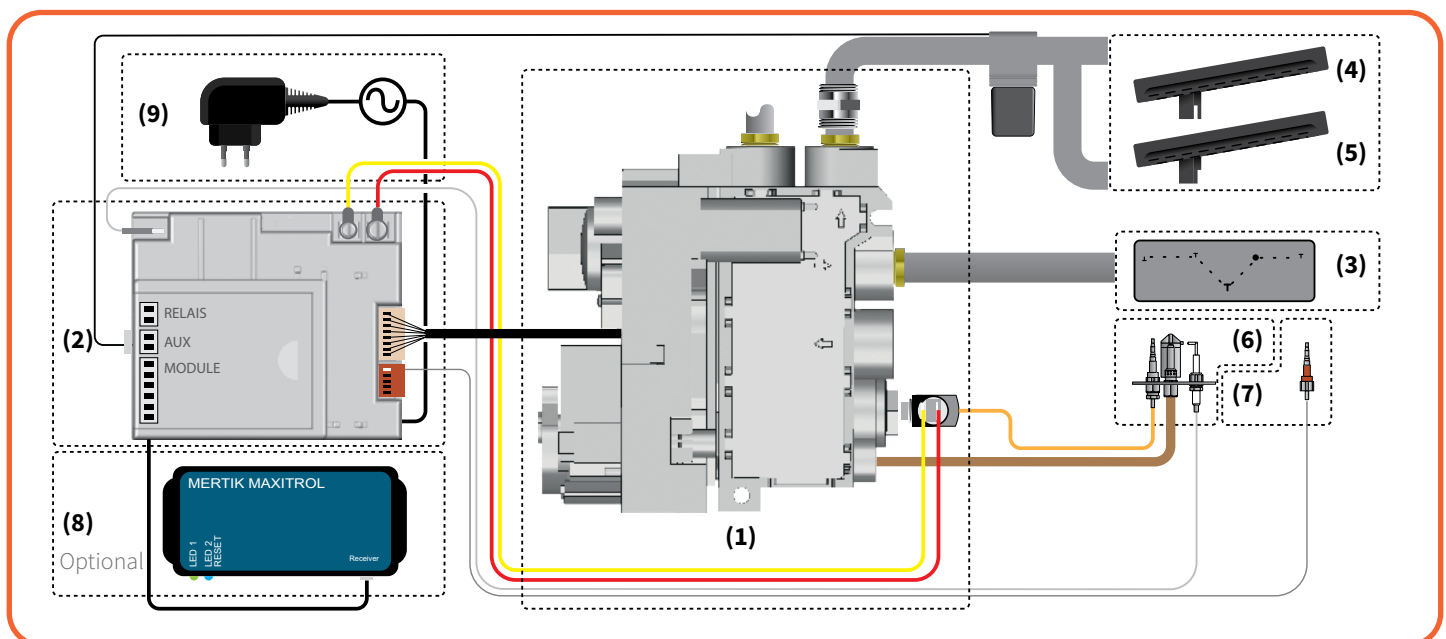




Figure 5.1 - Schematic Electronic Circuit



5.3 Remote control

The following pages contain detailed instructions about the functions of the 10 button remote.

Software Version




Press  and  buttons simultaneously. Software version is displayed.

Remote Model Number

Press  and  buttons simultaneously. Remote model number is displayed.

5.3.1 Activating/Deactivating Functions

The following functions can be disabled on the remote:

- CHILD PROOF (To activate press  and  buttons simultaneously.  displayed and the remote is rendered inoperable (except for off function).
- PROGRAM MODE
- THERMOSTATIC MODE (also deactivates Program Mode)
- ECO MODE
- LIGHT/DIMMER OPERATION
- CIRCULATING FAN OPERATION
- AUXILIARY FEATURE
- COUNTDOWN TIMER

If a deactivated button is pressed, there is no function, and two horizontal bars are displayed. Deactivation remains in effect after change of batteries.

To Deactivate a function:

1. Install batteries. All icons are displayed and flashing.
2. While the icons are flashing, press the relevant function button and hold for 10 sec.
3. The function icon will flash until deactivation is complete. Deactivation is complete when the function icon and two horizontal bars are displayed.

To Activate a function:

1. Install batteries. All icons are displayed and flashing.
2. To activate a function, press the relevant button and hold for 10 sec.
3. The function icon will continue to flash until activation is complete. Activation is complete when the function icon is displayed.

5.3.2 Automatic Turndown.


In Manual/Temperature/Timer modes, the valve will turn to pilot flame if there is no change in flame height for a six hour period. In Temperature or Timer mode, if the ambient room temperature changes, the flame height will adjust automatically to maintain set temperature and the fire will continue to function normally. The valve will turn to pilot flame if the set temperature and the ambient room temperature remain the same over a six hour period.

2. The valve turns to pilot flame if the temperature in the receiver is higher than 140°F/60°C. The burners comes back on only when the temperature is below 140°F/60°C.

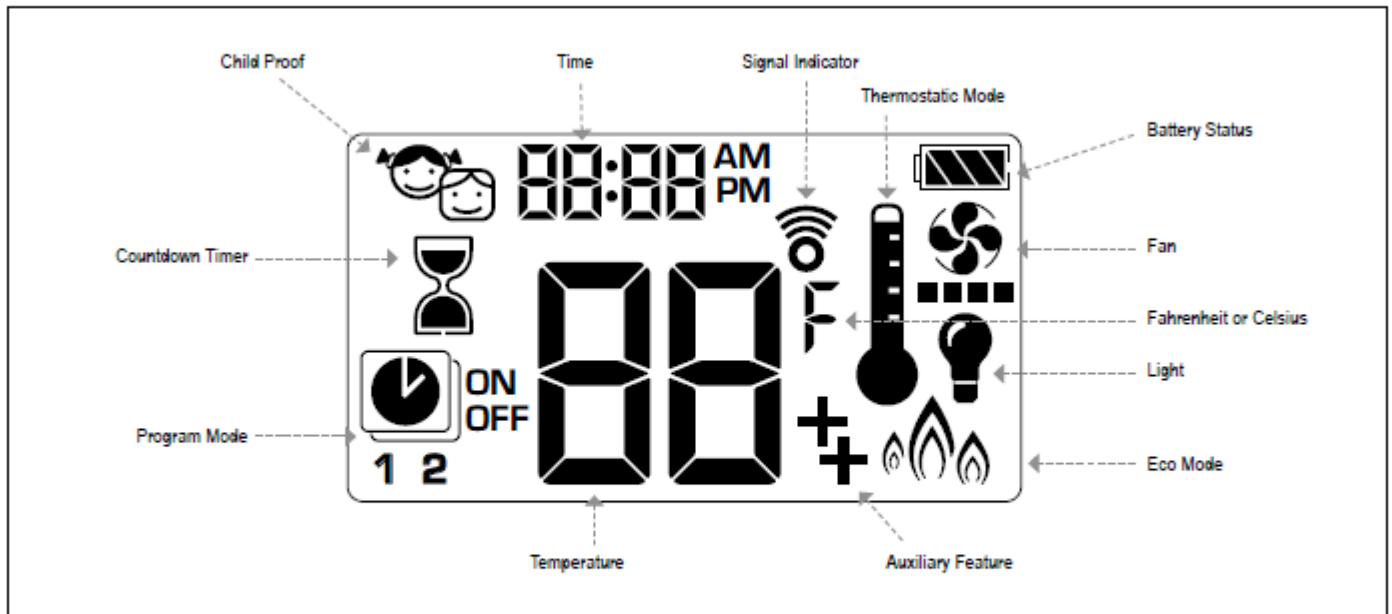
5.3.3 Automatic Shut Off.

1. With low battery power in the receiver, the system shuts off the fire completely. This does not happen if the power supply is interrupted.

2. The system shuts off the fire completely if there is no change in flame height for 5 days.

3. The system shuts off the fire if the main burner does not completely ignite approximately 29 seconds after ignition or after pushing the  button.

10 BUTTON REMOTE CONTROL



SETTING FAHRENHEIT or CELSIUS



To change between °C and °F, press and buttons simultaneously.

NOTE: Choosing °F results in a 12 hour clock. Choosing °C results in a 24 hour clock.

CHILD PROOF



ON:
To activate press and buttons simultaneously. displayed and the handset is rendered inoperable, except for the off function.

OFF:
To deactivate press and buttons simultaneously. disappears.

SETTING the TIME



1. Press and buttons simultaneously. Day flashes.
2. Press or button to select a number to correspond with the day of the week (e.g. 1=Monday, 2=Tuesday, 3=Wednesday, 4=Thursday, 5=Friday, 6=Saturday, 7=Sunday).
3. Press and buttons simultaneously. Hour flashes.
4. To select hour press or button.
5. Press and buttons simultaneously. Minutes flash.
6. To select minutes press or button.
7. To confirm press and buttons simultaneously or wait.

MANUAL MODE (HANDSET)

NOTICE

BEFORE OPERATING

1. Make sure MANUAL knob on the GV60 valve is in the ON, full counterclockwise position.
2. Place the ON/OFF switch (if equipped) in the I (ON) position.

TO TURN ON FIRE

▲ WARNING

When pilot ignition is confirmed, motor turns automatically to maximum flame height.



Handset One-Button Operation (Default Setting)

- Press (⏻) button until two short beeps and a blinking series of lines confirms the start sequence has begun; release button.
- Main gas flows once pilot ignition is confirmed.
- Handset automatically goes into Manual Mode after main burner ignition.

NOTICE

Change from one-button to two-button ignition operation by pressing and holding (⏻) button for 10 sec. immediately after installing batteries. **ON** is displayed and **1** is flashing. When change is complete **1** will change to **2**.



Handset Two-Button Operation

- Press (⏻) and (⬆) button simultaneously until two short beeps and a blinking series of lines confirms the start sequence has begun; release buttons.
- Main gas flows once pilot ignition is confirmed.
- Handset automatically goes into Manual Mode after main burner ignition.

NOTICE

Change from two-button to one-button ignition operation by pressing and holding (⏻) button for 10 sec. immediately after installing batteries. **ON** is displayed and **2** is flashing. When change is complete **2** will change to **1**.

FLAME HEIGHT ADJUSTMENT



Handset

- To increase flame height press and hold (⬆) button.
- To decrease flame height or to set appliance to pilot flame, press and hold (⬇) button.

DESIGNATED LOW FIRE and HIGH FIRE

NOTE: Backlight must be on for high fire and low fire double-click operation.



- To go to low fire, double-click (⬇) button. **LO** is displayed.

NOTE: Flame goes to high fire first before going to low fire.



- To go to high fire, double-click (⬆) button. **HI** is displayed.

STANDBY MODE (PILOT FLAME)

Handset

- Press and hold (⬇) button to set appliance to pilot flame.

TO TURN OFF FIRE



Handset

- Press (⏻) button to turn off.

NOTE: There is a 5 sec delay before the next ignition is possible.

COUNTDOWN TIMER



ON/SETTING:

1. Press and hold (⏻) button until (⏻) displayed, and hour flashes.
2. To select hour press (⬆) or (⬇) button.
3. To confirm press (⏻) button. Minutes flash.
4. To select minutes press (⬆) or (⬇) button.
5. To confirm press (⏻) button or wait.

OFF:

Press (⏻) button, (⏻) and countdown time disappear.

NOTE: At end of countdown time period, the fire turns off. The Countdown Timer only works in Manual, Thermostatic, and Eco Modes. Maximum countdown time is 9 hours and 50 minutes.

MODES OF OPERATION



Thermostatic Mode

The room temperature is measured and compared to the set temperature. The flame height is then automatically adjusted to achieve the set temperature.



Program Mode

Programs 1 and 2, each can be programmed to go on and off at specific times at a set temperature.



Eco Mode

Flame height modulates between high and low. If the room temperature is lower than the set temperature, the flame height stays on high for a longer period of time. If the room temperature is higher than the set temperature, the flame height stays on low for a longer period of time. One cycle lasts approx. 20 min.

THERMOSTATIC MODE



ON:
Press button. displayed, preset temperature displayed briefly, and then room temperature displayed.

OFF:
1. Press button.
2. Press or button to enter Manual Mode.
3. Press button to enter Program Mode.
4. Press button to enter Eco Mode.

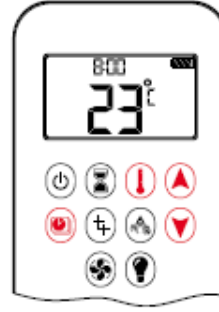


SETTING:
1. Press button and hold until displayed, temperature flashes.
2. To adjust set temperature press or button.
3. To confirm press button or wait.

PROGRAM MODE



ON:
Press button. , **1** or **2**, **ON** or **OFF** displayed.



OFF:
1. Press or or button to enter Manual Mode.
2. Press button to enter Thermostatic Mode.
3. Press button to enter Eco Mode.

NOTE: The set temperature for Thermostatic Mode is the temperature for the on time in Program Mode. Changing the Thermostatic Mode set temperature also changes the on time temperature in Program Mode.

Default settings:

ON TIME (Thermostatic) TEMPERATURE: 21 °C (70 °F)
OFF TIME TEMPERATURE: "—" (pilot flame only)



TEMPERATURE SETTING:
1. Press button and hold until flashes. **ON** and set temperature (setting in Thermostatic Mode) displayed.
2. To continue press button or wait. , **OFF** displayed, temperature flashes.
3. Select off temperature by pressing the or button.
4. To confirm press button.

NOTE: The on (Thermostatic) and off set temperatures are the same for each day.



DAY SETTING:
5. **ALL** flashes. Press or button to choose between **ALL**, **SASU**, **1**, **2**, **3**, **4**, **5**, **6**, **7**.
6. To confirm press button.

RLL selected



- ON TIME SETTING (PROGRAM 1):**
7. **ON** displayed, RLL is displayed shortly, and hour flashes.
 8. To select hour press **▲** or **▼** button.
 9. To confirm press **⊙** button. **ON** displayed, RLL displayed shortly, and minutes flash.
 10. To select minutes press **▲** or **▼** button.
 11. To confirm press **⊙** button.



- OFF TIME SETTING (PROGRAM 1):**
12. **OFF** displayed, RLL is displayed shortly, and hour flashes.
 13. To select hour, press **▲** or **▼** button.
 14. To confirm press **⊙** button. **OFF** displayed, RLL displayed shortly, and minutes flash.
 15. To select minutes press **▲** or **▼** button.
 16. To confirm press **⊙** button.

NOTE: Either continue to PROGRAM 2 and set on and off times or stop programming at this point, and PROGRAM 2 remains deactivated.

NOTE: PROGRAM 1 and 2 use the same on (Thermostatic) and off temperatures for RLL, SRSU and Daily Timer (1, 2, 3, 4, 5, 6, 7). Once a new on (Thermostatic) and/or off temperature has been set, that temperature becomes the new default setting.

NOTE: If RLL, SRSU or Daily Timer are programmed for PROGRAM 1 and PROGRAM 2 on and off times, these become the new default times. The batteries must be removed to clear the PROGRAM 1 and PROGRAM 2 on and off times and temperatures.

SRSU or Daily Timer (1, 2, 3, 4, 5, 6, 7) selected

- Set on time and off time using same procedure as "RLL selected" (above).
- **SRSU:** Set on time and off time for both Saturday and Sunday.
- **Daily Timer:** Unique on and off times may be set for a single day of the week, for multiple days of the week, or for every day of the week.
- Wait to finish setting.

AUXILIARY FEATURE

Upon ignition burner 1 is on and burner 2 is in the last setting.



ON:
To switch a burner on, press the **⊕** button. **23** displayed.

OFF:
To switch the burner off, press the **⊕** button. **23** disappears.

AUTOMATIC TURN DOWN

3 Hour No Communication Function

- The valve will turn to pilot flame if there is no communication between handset and receiver for a 3 hour period. The fire will continue to function normally when communication is restored.

Receiver Overheating

(only if module is connected)

- Valve turns to pilot flame if the temperature in the receiver is higher than 140°F (60°C). The main burner turns back on (manually or in Thermostatic Mode) only when the temperature is below 140°F (60°C).

AUTOMATIC SHUT OFF

Countdown Timer

- At end of countdown time period, the fire turns off. The Countdown Timer only works in Manual, Thermostatic, and Eco Modes. Maximum countdown time is 9 hours and 50 minutes

Low Battery Receiver

- With low battery power in the receiver the system shuts off the fire completely. This will not happen if the power supply is interrupted.

On-Demand Pilot

- This green feature eliminates gas energy consumption during extended appliance inactivity. When the appliance is inactive for an extended period of time the system automatically extinguishes the pilot. This feature helps the consumer realize cost benefits by automatically eliminating energy consumption during non-heating months and limited use.
- The programmed length of inactivity to activate the system is specified by the appliance manufacturer and cannot be altered in the field.

2nd Thermocouple Shut Off

- **2nd thermocouple Option:** The system shuts off the fire if the main burner does not completely ignite approximately 20 seconds after ignition or after pushing **▲** button.

NOTE: Before the next ignition there is a 2 minute waiting period. If the thermocouple is then still too hot, you will hear a long beep.

6 GAS INSTALLATION

The device is developed, tested and approved to conform the applicable standards for the usage, the performance and safety of the product. The installation of your device must apply to the current building prescriptions.

We advise to make use of a qualified gas installer for the installation of your device. The installer can provide you with all information regarding the safety regulations of the installation.

This appliance is only for use with the type of gas indicated on the rating plate. These appliances are not convertible for use with other gases unless a certified kit is used and the conversion is performed by an authorized qualified technician.

6.1 Attention points gas fireplace

This device can be place in a new or existing situation. The device can be installed in a fully enclosed or mechanically ventilated room without extra ventilation.

Before installation of these appliances, the area into which the fire is to be fitted must be cleared of all debris (including dust), in particular combustible material.

6.2 Attention points gas connection

The gas connection should apply to the local norms in force. Applicable standards are ANSI Z21.50/CSA 2.22 (Vented Gas Fireplaces) and CAN/CGA 2.17-M91 (Gas-fired Appliances for Use at High Altitudes.)

If your installation is at an elevation greater than 2000 feet (600 meter) in the US or 4500 feet (1370 meter) in Canada, consult with the local authority having jurisdiction for gas product installations to determine their specific requirements for high altitude installations. Calculate the diameter of the gas flue, such that no pressure loss is occurring in the pipes. Place a shut-off valve in the near vicinity of the device. Position the gas connection, such that it is always accessible for service purposes.

Before construction of the enclosure, carefully cut the black tie wraps which hold the line set to the bottom of the fireplace. Then carefully unwrap the line set. Lay the line set out towards the location of the access door. Do not kink the lineset and do not bend to a radius of less than 2" / 50 mm. Make sure that the line set is always accessible for service purposes.

6.3 Checking the gas lines

To be able to check on the gas lines, it is necessary to have the right equipment. If necessary take out the glass of the device and use the measuring point (see **Figure 15.4**), to check the supply pressure on the gas pipes.

A = Supply pressure

B = Burner pressure

Make sure the cables of the ignition are hanging loosely under the device, to ensure a good ignition. Remove any tie wraps or other cable binders.

Check the pilot and second thermocouple for obstructions and check the air tightness of the system.

Ensure that the lineset (which includes the gas valve, electrical wiring and gas lines) does not impede the full operation of the relief doors.

Ensure the safety of these critical components throughout the installation process. Remove and dispose of all wraps and ties.

6.4 Installing the gas line

In accordance with the latest edition of the National Fuel Gas Code, NFPA 54 (USA) or CAN/CSA-B149.1 (Canada,) correctly size and route the gas supply line from the supply regulator to the area where the appliance is to be installed.

Never use galvanized or plastic pipe unless it is rated for use with gas. Gas supply pipes must be designed, routed, constructed and made of materials that are in strict accordance with local codes and regulations. A qualified plumber or gas fitter should be hired to correctly size and route the gas supply line to the appliance in accordance with all applicable codes and regulations.

Installing a gas supply line from the fuel supply to the appliance involves numerous considerations of materials, protection, sizing, locations, controls, pressure, sediment trap, and other criteria. The sizing and/or installing of gas piping should only be performed by a qualified plumber or gasfitter.

The gas control inlet accepts a 3/8" (9,525 mm) NPT fitting. The gas supply piping should have a separate gas shutoff valve and a capped, 1/8" (0,375mm) pipe tapping upstream of the valve for the purpose of reading pressure. A service shutoff valve must be placed within six feet of the fireplace gas control valve.

The gas supply pressure at the gas control valve must not exceed the Maximum Supply Pressure as shown in the Specifications and Dimensions section of this manual.

The gas supply line must be properly connected and bled by a certified gasfitter or plumber.

Do not modify or substitute any part of this appliance.

The appliance and its main gas valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of 1/2 psi (3.5 kPa). The appliance must be isolated from the gas supply piping system by closing its equipment shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psi (3.5 kPa).

7 FIRE SAFE INSTALLATION

To install a gas fireplace as safely as possible, several installation preparations need to be made. This overview can be used to assure the fire safety of a conversion of a fireplace.

IMPORTANT!

It is important to follow the next installation regulations carefully. When the (local) regulations are insufficient- or not provided with the aspects of fire safety, the instructions according to ANSI Z21.50/CSA 2.22 (Vented Gas Fireplaces) and CAN/CGA 2.17-M91 (Gas-fired Appliances for Use at High Altitudes) are leading.

7.1 Fire safety device set-up

Install the device such that there are no flammable materials around the device or enclosure. The device must never be placed against a back wall of combustible materials.

Please note: Combustible materials are considered all materials capable of igniting and burning. Any material that is made of, or faced with wood, wood pulp, paper, plastic or any other material that can catch fire and burn is considered combustible.

Flammable materials, such as wood, can combust at a temperature of 185°F (85°C). At high temperatures this can happen within several minutes or at lower temperatures (more than 185°F (85°C)) this may occur over a period of weeks, months or even years.

A gas fireplace can achieve temperatures of over 392°F (200°C). Therefore one should use only non-combustible materials around the fireplace and in the enclosure.

Even materials that have been 'flame-proofed', made 'fire-resistant' or are 'fire-rated' are considered combustible. Standard and Type X drywall are combustible.

A material is non-combustible when it cannot catch fire and burn / smolder. For example, materials made of stone, brick, concrete, tile, steel, plaster or glass are non-combustible.

7.2 Place of installation

Choose your place of installation carefully and use figure 6.1 , 6.2 and Table 6.1 if all requirements of distances to combustible materials are met.

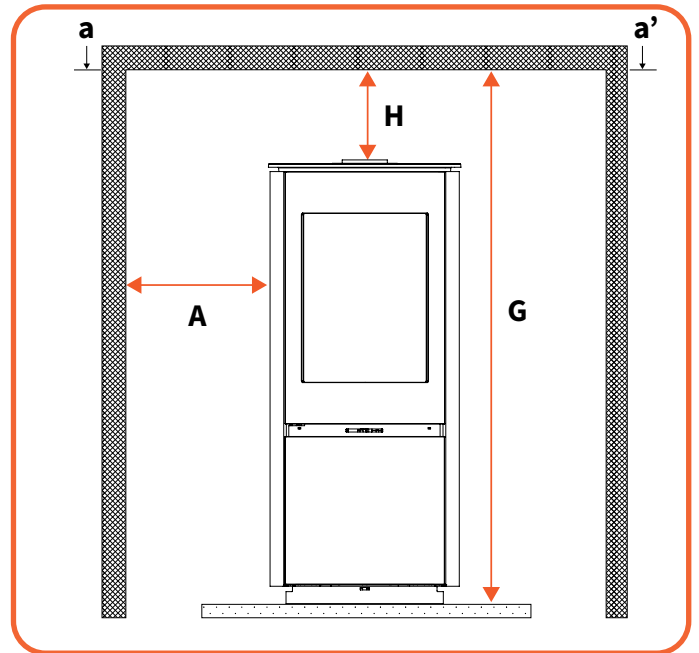


Figure 7.1 - Distances to flammable materials

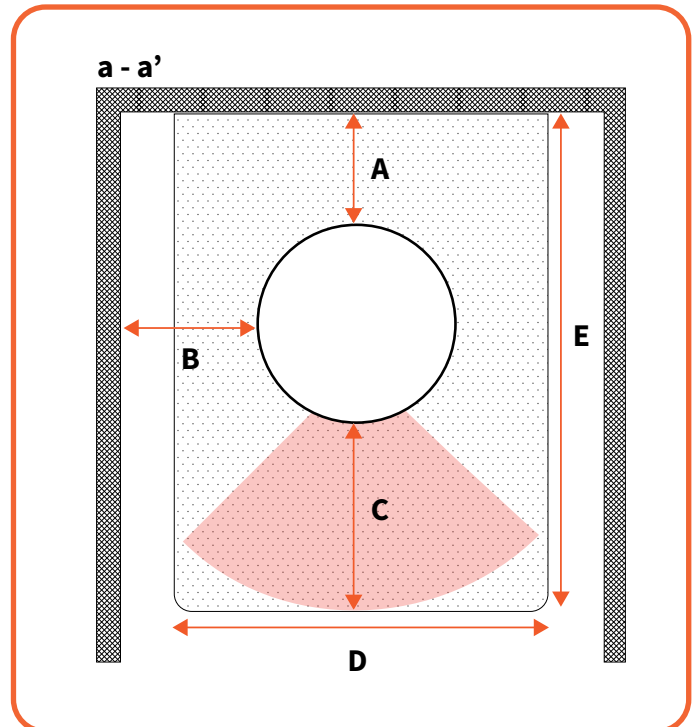


Figure 7.2 - Floorplate & distances to flammable materials

Letter	Minimum Distance to flammable materials inch (mm)
A	4 ²³ / ₃₂ (120)
B	13 ²⁵ / ₃₂ (350)
C	13 ²⁵ / ₃₂ (350)
D	23 ⁵ / ₈ (600)
E	33 ¹ / ₃₂ (839)
F	33 ¹⁵ / ₃₂ (850)
G	48 ⁴⁵ / ₆₄ (1237)
H	12 ¹⁹ / ₃₂ (320)

Table 7.1

7.2.1 Radiant heat

When the fireplace is turned on, radiant heat will escape through the ceramic glass and will heat up the environment. Therefore it is important that a minimal distance between the ceramic glass and any flammable material in front of the fireplace is 13 inches (35cm).

For fireplaces radiant heat is the pleasant warmth commonly associated with fire. The heat felt is mainly radiated from the glass.

CAUTION

This appliance is a HEATING appliance and it does become very hot in operation. UNDER ANY CIRCUMSTANCES, DO NOT PLACE any object, furniture, draperies or other item LESS THAN 36" (90 cm) IN FRONT OF THE GLASS OF THE FIREPLACE.

Radiant heat can heat surfaces of the fireplace to temperatures that, although approved safe, can be quite uncomfortable to touch - particularly for children and pets. Children and pets should always be supervised when in the room where the appliance is located.

The remote control handset should be kept out of reach of children.

WARNING

The entire exterior of the product, visible or invisible, once installed and built in, will conduct heat. Therefore no parts of the fireplace should be in direct contact with combustible materials.

WARNING

Children and adults should be alerted to the hazards of high surface temperature and should stay away to avoid burns or clothing ignition.

7.3 Assembly regulations

7.3.1 Protection of wall and ceiling

There are two kinds of walls/ceilings that can be distinguished, respectively;

1. Combustible surfaces

Walls/ceilings that are made of – or contain flammable building materials, and all walls on which flammable objects (e.g. built-in furniture or wooden panels) are mounted on the side of the wall that is turned away from the fireplace.

2. Non-combustible surfaces

Walls/ceilings made of mineral building materials (concrete, bricks, sandstone etcetera.) of more than 4inches (10cm) thickness.

7.3.2 Floor protection

The temperature of the floor under the device needs be less than 185°F (85°C). A minimal distance of 4 inches (10cm) is to be taken into account under the fireplace.

8 CALCULATION TABLE FLUE GAS REDUCTION

The calculation table shows when you need to place a vent restrictor.

Result Action

✓	No restrictor required
R	Position the restrictor
X	No good operation guaranteed *

8.1 Horizontal termination vent diameter

Imperial

Total vertical Section	36'	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	33'	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	30'	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	27'	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	24'	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	21'	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	18'	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	15'	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	13'6"	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
	12'	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V	V
	10'6"	R	R	R	R	R	R	R	R	R	V	V	V	V	V	V	V
	9'	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
	7'6"	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
	6'	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
	4'6"	V	V	V	V	V	V	V	V	V	V	V	V	X	X	X	X
	3'	V	V	V	V	V	V	V	V	X	X	X	X	X	X	X	X
	20"	V	V	V	V	X	X	X	X	X	X	X	X	X	X	X	X
	20"	3'	4'6"	6'	7'6"	9'	10'6"	12'	13'6"	15'	16'6"	18'	19'6"	21'	22'6"	24'	
	Total Horizontal Section																

Metric

Total vertical Section	11 m	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
	10 m	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
	9 m	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
	8 m	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
	7 m	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
	6 m	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
	5 m	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
	4 m	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V	V
	3.5 m	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V	V
	3 m	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
	2.5 m	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
	2 m	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
	1.5 m	V	V	V	V	V	V	V	V	V	V	V	X	X	X	X	X
	1 m	V	V	V	V	V	V	V	X	X	X	X	X	X	X	X	X
	0.5 m	V	V	V	V	X	X	X	X	X	X	X	X	X	X	X	X
		0.5 m	1 m	1.5 m	2 m	2.5 m	3 m	3.5 m	4 m	4.5 m	5 m	5.5 m	6 m	6.5 m	7 m	7.5 m	8 m
		Total Horizontal Section															

* Perhaps the powerfan is a good solution here.

8.2 Vertical termination vent diameter

For a vertical termination the minimal starting length is **20 inches (or 0.5 meter)** before the first elbow and the minimal vertical section is **3 feet (or 1 meter)**.

Imperial

Total vertical Section	72'	V	V	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
	69'	R	R	V	V	X	X	X	X	X	X	X	X	X	X	X	X	X
	66'	R	R	R	R	V	V	X	X	X	X	X	X	X	X	X	X	X
	63'	R	R	R	R	R	R	V	V	X	X	X	X	X	X	X	X	X
	60'	R	R	R	R	R	R	R	R	V	V	X	X	X	X	X	X	X
	57'	R	R	R	R	R	R	R	R	R	R	V	V	X	X	X	X	X
	54'	R	R	R	R	R	R	R	R	R	R	R	R	V	V	X	X	X
	51'	R	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	X
	48'	R	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	X
	45'	R	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	42'	R	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	39'	R	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	36'	R	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	33'	R	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	30'	R	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	27'	R	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	24'	R	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	21'	R	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	18'	R	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	15'	R	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V
	13'6"	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
	12'	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V	V
	10'6"	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V	V
	9'	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
	7'6"	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
	6'	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
	4'6"	V	V	V	V	V	V	V	V	V	V	V	V	V	X	X	X	X
	3'	V	V	V	V	V	V	V	V	V	X	X	X	X	X	X	X	X
	0	20"	3'	4'6"	6'	7'6"	9'	10'6"	12'	13'6"	15'	16'6"	18'	19'6"	21'	22'6"	24'	
	Total Horizontal Section																	

INSTALLATION MANUAL

Metric

22	V	V	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
21	R	R	V	V	X	X	X	X	X	X	X	X	X	X	X	X	X
20	R	R	R	R	V	V	X	X	X	X	X	X	X	X	X	X	X
19	R	R	R	R	R	R	V	V	X	X	X	X	X	X	X	X	X
18	R	R	R	R	R	R	R	R	V	V	X	X	X	X	X	X	X
17	R	R	R	R	R	R	R	R	R	R	V	V	X	X	X	X	X
16	R	R	R	R	R	R	R	R	R	R	R	R	V	V	X	X	X
15	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	X
14	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
13	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
12	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
11	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
10	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
9	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
8	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
7	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
6	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
5	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
4	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
3.5	R	R	R	R	R	R	R	R	R	R	R	R	V	V	V	V	V
3	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
2.5	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
2	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V	V
1.5	V	V	V	V	V	V	V	V	V	V	V	V	V	X	X	X	X
1	V	V	V	V	V	V	V	V	V	X	X	X	X	X	X	X	X
	0	0.5	1	1.5	2	2.5	3	3.5	4	4.5	5	5.5	6	6.5	7	7.5	8
Total Horizontal Section																	

9 VENT TERMINATIONS

9.1 Vertical Terminations - clearances and requirements (Figure 10.1 & Figure 10.2)

Important Note for Roof Terminations

These instructions should be used as a guideline and do not supersede local codes in any way. Install venting according to local codes, these instructions, the current National Fuel Gas Code (ANSI Z223.1 in the USA) or the current standard of CAN/CSA-B149.1 in Canada.

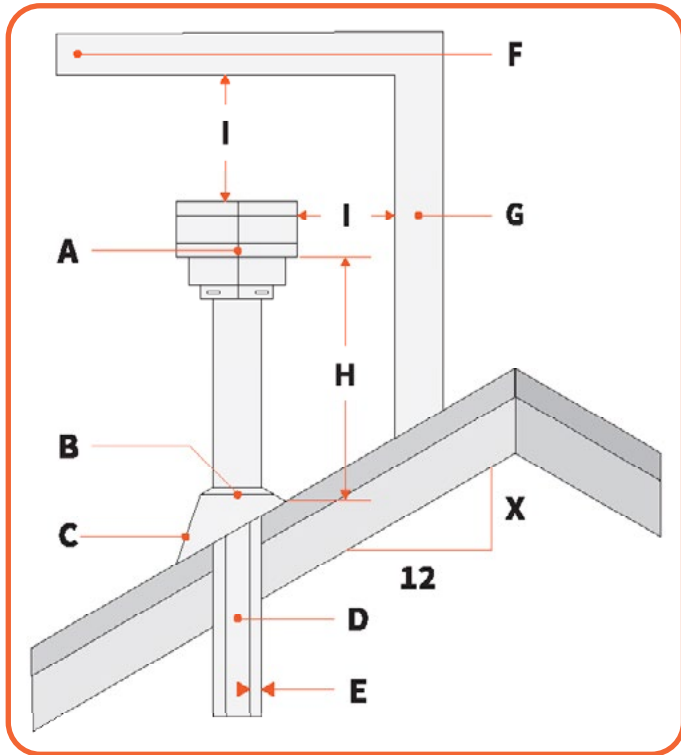


Figure 9.1 - Vertical Vent Termination Clearances

#	Description
A	Vent termination
B	Storm Collar
C	Flashing
D	Concentric vent pipe
E	Minimum clearance to combustibles 1 inch (2.5 cm)
F	Horizontal overhang
G	Vertical wall
H	Minimum height from roof to lowest discharge opening of vent
I	Minimum distance between terminal and vertical wall / horizontal overhang = 2 feet (60 cm)
J	Minimum distance between two roof terminations 12 inches (30 cm)

9.1.1 Termination height for vents above flat or sloped roofs (Ref. NFPA 54 / ANSI Z 223.1)

The vent / air intake termination clearances above the high side of an angled roof (H in the table above) is as shown in the following chart:

Roof Pitch (X)	Imperial (Feet)	Metric (meters)
Flat to 6/12	1.00	0.30
6/12 to 7/12	1.25	0.38
7/12 to 8/12	1.50	0.46
8/12 to 9/12	2.00	0.61
9/12 to 10/12	2.50	0.76
10/12 to 11/12	3.25	0.99
11/12 to 12/12	4.00	1.22
12/12 to 14/12	5.00	1.52
14/12 to 16/12	6.00	1.83
16/12 to 18/12	7.00	2.13
18/12 to 20/12	7.50	2.29
20/12 to 21/12	8.00	2.44

Table 9.1

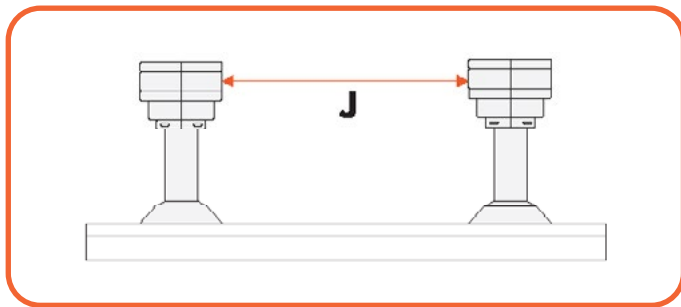


Figure 9.2 - Multiple termination clearance

9.2 Horizontal terminations - clearances and requirements

, and the table below show a range of distances, that need to be taken into account for the installation of fireplaces with a horizontal vent termination.

		US INSTALLATION** Imperial (Metric)	CANADA INSTALLATION* Imperial (Metric)
A	Clearance above grade, veranda, porch, deck or balcony	• 12 inches* (30 cm)	• 12 inches* (30 cm)
B	Clearance to window or door that may be opened	• 6 inches (15 cm) for appliances <10k BTUh (3 kWh) • 9 inches / 22.5 kWh for appliances 10k < X <50k BTUh (3 < X <15 kWh) • 12 inches (30 cm) for appliances > 50k BTUh (15 kWh) **	• 6 inches (15 cm) for appliances <10.000 BTUh(3 kWh) • 12 inches (30 cm) for appliances >10.000 BTUh(3kWh)
C	Clearance to permanently closed window (Recommended to prevent window condensation).	• 9 inches (22.5 cm)	• 12 inches (30 cm)
D	Vertical clearance to ventilated soffit located above the termination	• 18 inches (45 cm) horizontally from the center line of the termination	• 18 inches (45 cm) horizontally from the center line of the termination
E	Clearance to unventilated soffit	• 12 inches (30 cm)	• 12 inches (30 cm)
F	Min. clearance to outside corner	• 5 inches (12.5 cm)	• 5 inches (12.5 cm)
G	Min. clearance to inside corner	• 6 inches (15 cm) – SV 4.5 HT-2	• 6 inches (15 cm) – SV 4.5 HT-2
H	Clearance to each inside of center line extended above meter / regulator assembly	• 3 feet (90 cm) within a height of 15 feet (4.5 m) above the meter /regulator assembly *	• 3 feet (90 cm) within a height of 15 feet (4.5 m) above the meter /regulator assembly *
I	Clearance to service regulator vent outlet	• 3 feet (90 cm) **	• 3 feet (90 cm) *
J	Clearance to nonmechanical air supply inlet to building or the combustion air inlet to any other appliance.	• 6 inches (15 cm) for appliances <10k BTUh (3 kWh) • 9 inches / 22.5 kWh for appliances 10k < X <50k BTUh (3 < X <15 kWh) • 12 inches (30 cm) for appliances > 50k BTUh (15 kWh) **	• 6 inches (15 cm) for appliances <10.000 BTUh(3 kWh) • 12 inches (30 cm) for appliances >10.000 BTUh(3kWh)
K	Clearance to a mechanical air supply inlet.	• 3 feet (90 cm) above if within 10 feet (3m) horizontally **	• 6 feet (1.8 m)*
L	Clearance above paved sidewalk or paved driveway located on public property.	• 7 feet (2.1 m) ³	• 7 feet (2.1 m) ³
M	Clearance under veranda porch, deck or balcony	• 12 inches (30 cm) ³	• 12 inches (30 cm) ⁴
N	Depth of alcove (Maximum)	• 6 feet (1.8 m)**	• 6 feet (1.8 m)**
O	Clearance to termination (alcove)	• 6 inches (15 cm)**	• 6 inches (15 cm)**
P	Width of alcove (Minimum)	• 3 feet (90 cm)*	• 3 feet (90 cm)*
Q	Clearance to combustible above (Alcove)	• 18 inches (45 cm)**	• 18 inches (45 cm)**
R	Top and bottom clearance from air inlet	• 3 feet (90 cm)	• 3 feet (90 cm)
S	Side clearance from air inlet	• 9 inches (22.5 cm)	• 9 inches (22.5 cm)
T	Side distance from ventilated soffit	• 6 inches (15 cm)	• 6 inches (15 cm)

Table 9.2

¹ In accordance with the current CSA-B149.1 National Gas and propane installation code.

² In accordance with the current ANSI SZ223.1/NFPA 54 National fuel gas codes.

³ A vent shall not terminate directly above a sidewalk or paved driveway which is located between two single family dwellings and serves both dwellings.

⁴ Only permitted if veranda, porch, deck or balcony is fully open on a minimum 2 sides beneath the floor.

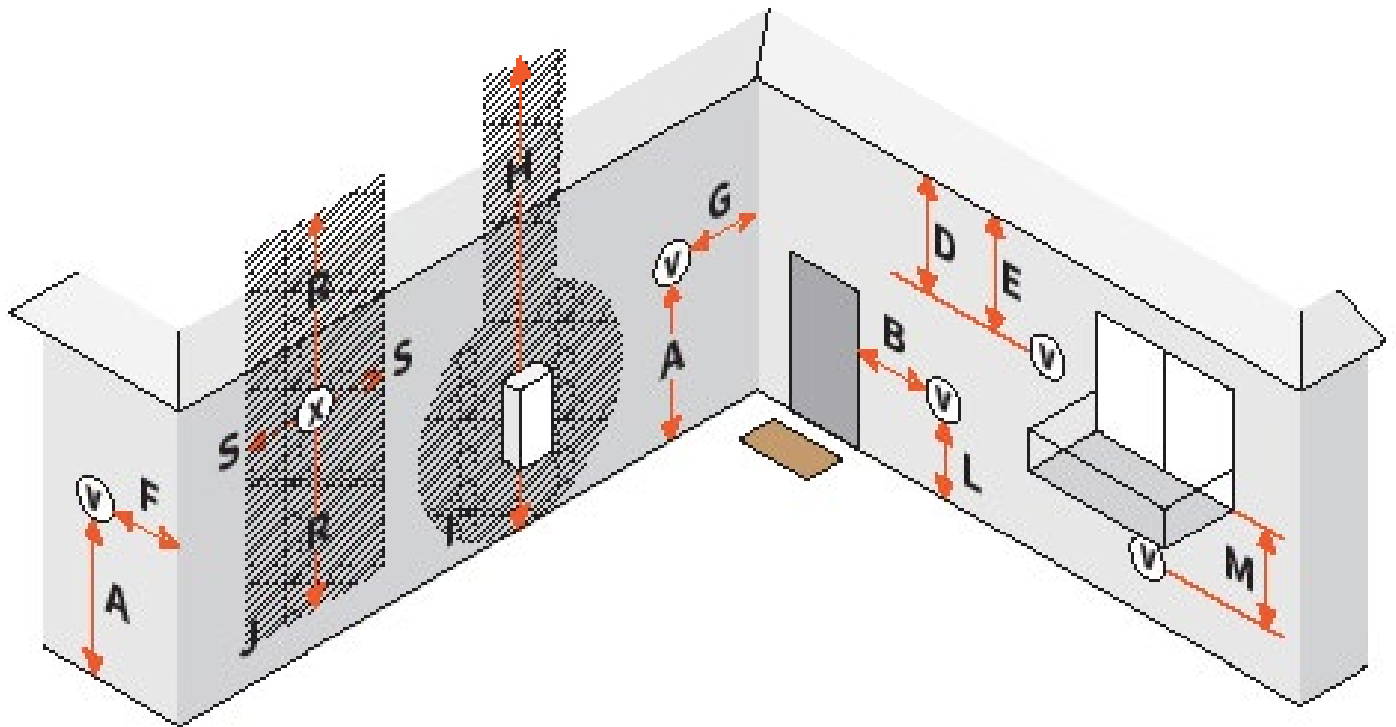


Figure 9.3 - horizontal vent termination I

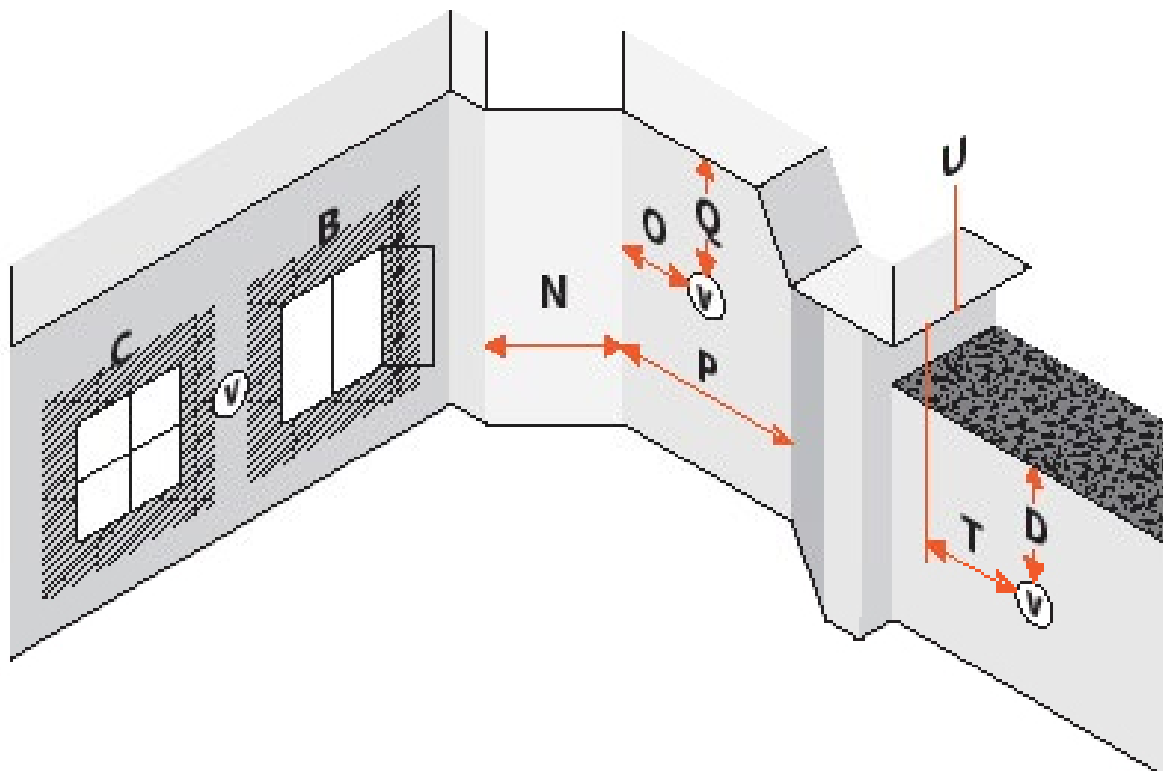


Figure 9.4 - Horizontal vent termination II

10 MAINTENANCE INSTRUCTION

This part of the manual focuses on the maintenance of your fireplace.

Please note It is recommended that you have the appliance inspected annually by a recognized installer, service agency or gas supplier to ensure safe use and a long service life.

TURN OFF THE GAS BEFORE SERVICING THE APPLIANCE.

The Ovation fireplace (Figure 10.1) is easy in maintenance. The front of the fireplace has two doors which can be opened easily.

10.1 Electronics and gas parts

The bottom door offers room to all the electronics for the fireplace. Testing gas pressure or resetting the fire can be done from here. The door is opened by pulling it from the right side.

10.2 The combustion chamber

The combustion chamber can be opened via the bottom door. In the right corner a pin is situated that can be turned and pulled out to unlock the top door (Figure 10.2). This door, similar to the bottom door, can now be opened by pulling it from the right side.

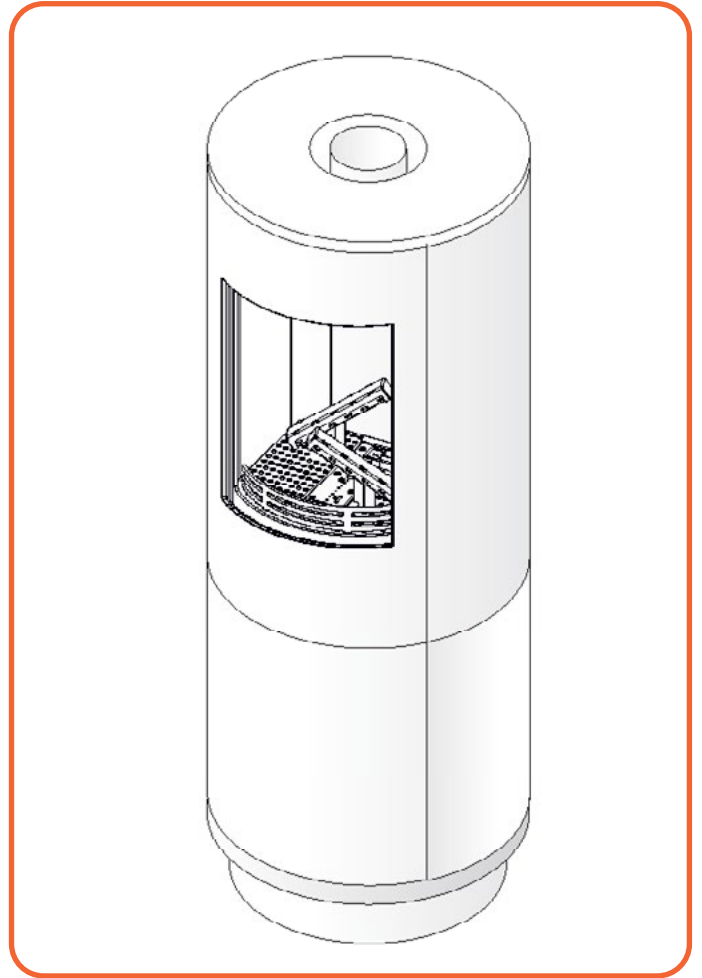


Figure 10.1 - Isometric Illustration

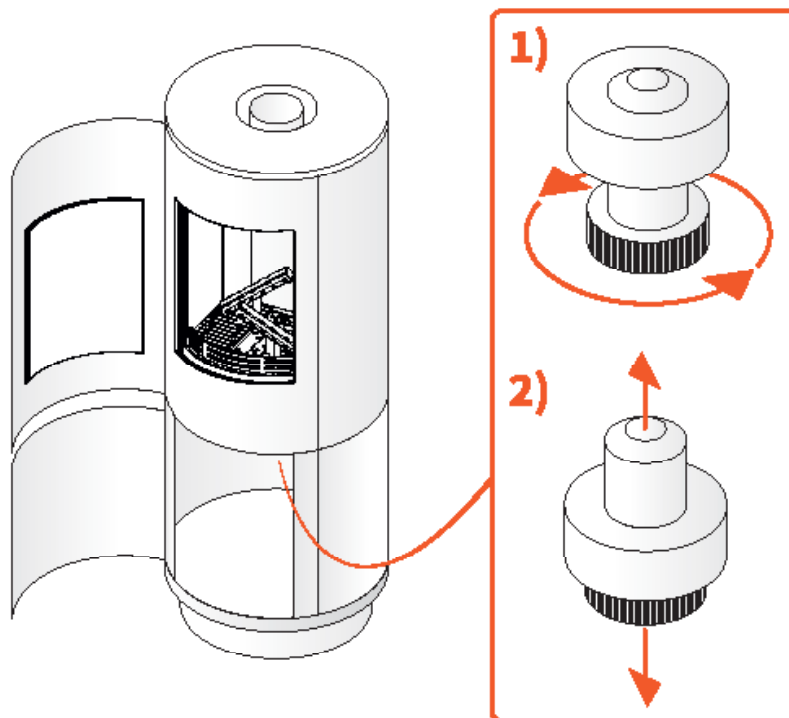


Figure 10.2 - Isometric Illustration

10.3 Glass Maintenance

10.3.1 Ceramic glass

Burning natural gas (NG) or propane (LP) in this fireplace will always result in some of the gas components being deposited on the glass. Hydrogen sulfides and mercaptans, which are present in the burning gas, condense onto the relatively cooler glass surface and cause white film to build up over time.

The amount of this white film is influenced by a number of factors such as;

- the configuration of the system venting
- thermal efficiency of the fireplace design
- the humidity of combustion air
- frequency of fireplace use
- burner performance
- the fireplace design itself.

Do not use normal (usually ammonia-based) household glass cleaners to clean the glass as these cleaners can leave a permanent stain. Only a gas fireplace glass cleaner should be used. The following products are recommended and proven suitable for use:

Brand	Product
Forrest Technical Coatings	Stove Bright® Gas Appliance Glass Cleaner
Imperial Manufacturing Group	Imperial Gas Fireplace Glass Cleaner
A.W. Perkins Co.	GFC™ Gas Fireplace Glass Cleaner

The fireplace glass should be cleaned before the fireplace is first lit and then after the fireplace has been through its four hour burn-in cycle. This will reduce potential build up on your glass.

Keep in mind the following instructions when cleaning glass:

- Always clean the glass at room temperature. Do not clean the glass when it is hot!
- Use cleaning supplies qualified by Element4 or the product stated above.
- When you clean your Anti-Reflective glass (see the next section), make sure you use this with the special Element4 cleaner, which is available only via Element4.
- Use only a microfibre cloth. Other materials such as kitchen towels, steel wool etcetera can cause scratches or damage the coating on the glass.
- Should there occur stains on the glass, remove them regularly, for they can burn the glass.
- If the glass becomes coated with deposits which cannot be removed the glass must be replaced.

10.3.2 Anti-Reflective glass (Additional rules for)

Anti-reflective glass for the gas fireplaces consists of polished ceramic glass on which metal oxide coating layers have been applied. The thickness of the coating is checked down to the nanometer to perfectly control the reflection level. The reflectance level of untreated glass is on average 8%, while an anti-reflective glass provides a reflection of only 0.7%. Thanks to the new coating technology, anti-reflective glass is completely invisible when approached straight ahead. This gives the gas fireplace a super realistic fireplace effect. In this way you use all the advantages of a gas fire, while the atmosphere and warmth nevertheless match the fireplace.

For anti-reflective windows it is of great importance to observe certain maintenance instructions. In order not to damage the coating layers, the use of hard (sanding) sponges, abrasives and cleaning agents with ammonia is prohibited. Only use a neutral cleaning product (neither acidic nor alkaline), such as Element4 window cleaner (Item No. 4500926). The cleaning agents that you normally use should therefore not be used with an anti-reflective glass. Use a soft cloth or sponge (not paper).

Just as with ordinary ceramic glass, the white haze that results from the first combustion must be removed with anti-reflective glass. After that, sporadic maintenance is sufficient. Always rub the window completely dry. Residual water can stain the coating. Fingerprints are more visible on anti-reflective glass, therefore wear (rubber) gloves when grasping the window. If the window is lifted with a suction cup, the rubber of the suction cup must be dry to avoid damage to the coating.

10.3.3 Optional black glass installation

As an option for the fires of Element4, a black glass interior is available. To install these glass panels follow the next steps:

1. Remove fireplace trim and exterior glass following instructions shown previously in the manual.
2. Remove fire media from hearth tray so as it is not in the way.
3. Using provided suction cups, remove side panels from unit by lifting up and then swinging out the bottom of the panel first then once it is cleared from the bottom channel it should slide out enough to remove it. If you have a Sky Front the same step is for the back panel of the unit.
4. Replace the removed panels with the black glass panels by inserting the top of the panel in the channel first and then rotating the panel upright to bring the bottom of the panel into the bottom channel. Do this with both side panels and then the back panel if you have a Sky Front unit.
5. Replace the fire media on the hearth tray
6. Replace the glass and fireplace trim.

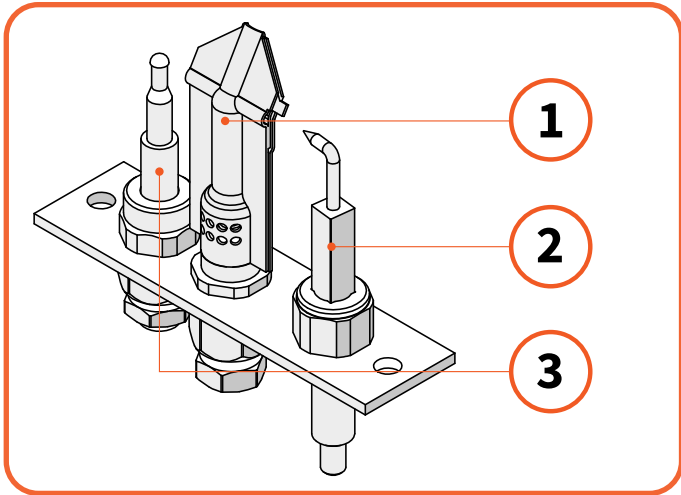


Figure 10.3 - Isometric drawing of the pilot set

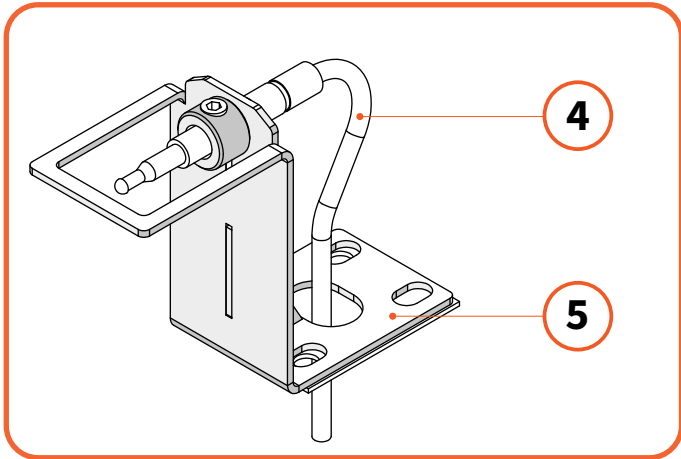


Figure 10.4 - Isometric drawing of second thermocouple

10.4 Burner Maintenance

For the maintenance of the burner different parts can be distinguished, all mentioned below. See **Figure 11.14** and **Figure 11.15** and **Table 11.2** for more info.

#	Part
1	Pilot flame
2	Ignitor Rod
3	Primary Thermocouple
4	Second Thermocouple
5	Thermocouple mount

Table 10.3

10.4.1 Burners

The flames from the burners should be visually checked. The flame should have a small blue base and be bright yellow. Too orange flames indicate too little oxygen. Flames that are too blue have too much oxygen. The oxygen in the primary air can be adjusted slightly at the venturi throttles, but this should not be necessary.

Maintenance of the burner should also be unnecessary. If this is the case, check the burner pressure at the inlet to the burner. The instructions of changing the burner pressure and the correct pressure per gastype can be found in **CHAPTER 13.1**.

10.4.2 Pilot

The pilot flame must be visually checked. The pilot flame must always be present when the appliance is in operation and should appear as shown in **Figure 11.14**.

The pilot has two distinct flames, one engulfing the thermocouple on its left, the other reaching across to the burner.

The area around the pilot should be inspected for cleanliness. Lint or foreign material must be removed with a brush or vacuum.

10.4.3 Thermocouples

The Element4 fireplaces have two thermocouples; one next to the pilot and one opposite the pilot side of the burner. The completeness and operation of both must be checked. A qualified installer must confirm that both thermocouples are in place and undamaged. While checking the pilot set, please ensure that the ignitor rod is not cracked as well.

11 INSTALLING THE FIRE MEDIA

This appliance is equipped with a ceramic fire bed with heat resistant ceramic fibers. Excessive exposure to this material may cause irritation to the eyes, skin and respiratory tract. It is therefore recommended that the dust emission is reduced as much as possible when handling these materials.

Only the decorative media supplied with this appliance are to be used. The ceramics must be laid only as shown in this chapter. Replacement parts are available from your dealer, but should only be installed by a qualified installation engineer.

Position the decoration media as shown on the images in this chapter.

Make sure that the pilot flame area and the second thermocouple are always free of any decorative material to make certain that the fire will ignite without problems.

Not doing so may cause a delayed ignition!



Figure 11.1 - Log set for the Ovation



Figure 11.2 - Pilot and second thermocouple position



Figure 11.3 - Place log burners as shown

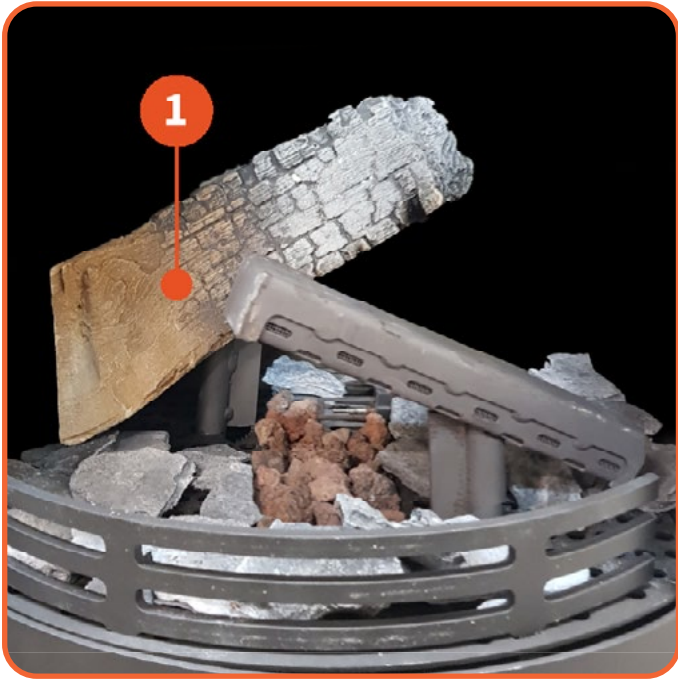


Figure 11.4 - Place log 1 on left log burner



Figure 11.5 - Place log 2 as shown

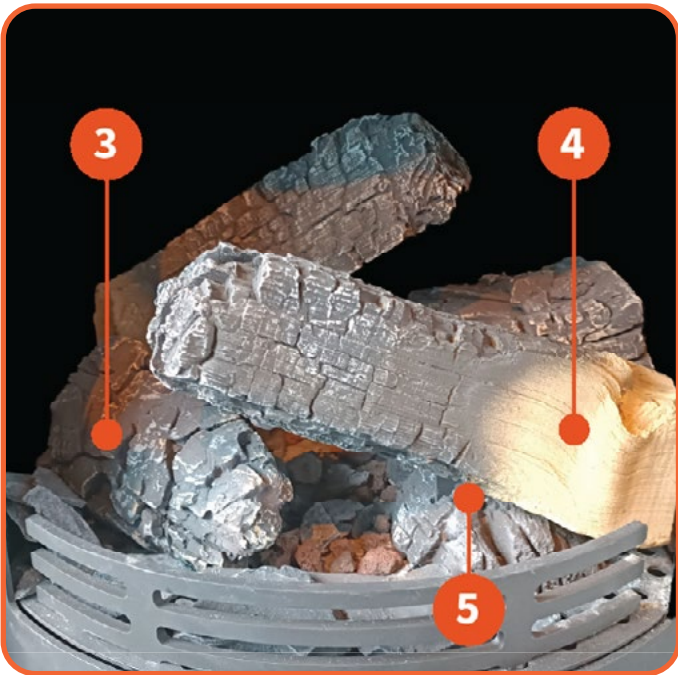


Figure 11.6 - Place log 3, 4, and 5 as shown

12 TECHNICAL DATA

This product was tested and listed to ANSI Z21.11.50a-2008 and CSA2.22a-2008 "Vented Gas Fireplaces" by Intertek Group (Figure 13.1).

A sample listing label image is shown above. A metal listing label is attached to every Element4 fireplace and contains important certification information e.g. it specifies for which type of gas, gas pressure and for which country this appliance is intended. The nameplate is attached to a chain.

The listing label must not be removed from the fireplace.

Note: Check whether the appliance is suitable for the gas type and gas pressure on site.

12.1 Gas specifications

Model		Ovation	
Gas		Natural Gas	Propane
Input Maximum	Btu/hr	30,710	27,980
Input Minimum	Btu/hr	6,140	5,460
Inlet Pressure	in. w.c.	7	11
	kpa	1.74	2.73
Manifold Pressure	in. w.c.	6,2	10,6
	kpa	1.54	2,64
Main Burner Injector Size		220 (x2) 140 (x1)	160 (x2) 120 (x1)
Pilot Injector Size		32.2	27.1
New Efficiency		90%	

12.2 Electric Specification

AC ADAPTER SPECIFICATIONS

Input Voltage	120V AC
Input Power	9 W
Output Voltage	6V DC
Output Current	500 mA
Size	3.1"H x 2"W x 1.7"D
Output Cord Length	6 Feet
Agency Approvals	UL, CSA

**DO NOT REMOVE LABEL
NE PAS RETIRER CE LABEL**

Manufacturer / Fabricant:
Element4 B.V.
Simon Stevinweg 6A
NL-8013 NB Zwolle
The Netherlands / Les Pays-Bas
Tel / Tél : +31 38 4209020



Approved By / Approuvé par:



Serial No. / N° de série: _____

VENTED GAS FIREPLACE - Not for use with solid fuel.

This appliance is only for use with the type of gas indicated on the rating plate and may be installed in an aftermarket, permanently located, manufactured home (USA only) or mobile home where not prohibited by local codes. See owner's manual for details. This appliance is not convertible for use with other gases, unless a certified kit is used. For use only with Vent, Glass Panels and Ceramic Logs (or stones) certified and approved for use with this appliance. This appliance must be installed in accordance with local codes, if any; if none, follow ANSI Z223.1/NFPA 54, or CSA B149.1. The appliance must be properly connected to a venting system in accordance with the manufacturer's installation instructions. The system must be installed by a qualified installing agency.

FOYER AU GAZ À ÉVACUATION - Ne pas utiliser avec un combustible solide

Cet appareil est destiné uniquement avec le type de gaz indiqué sur la plaque signalétique et peut être installé dans une habitation en dur, à emplacement fixe (USA uniquement) ou dans une résidence mobile si la législation locale l'autorise. Consultez le manuel du propriétaire pour les détails. Cet appareil ne doit pas être modifié pour une utilisation avec d'autres gaz, sauf à l'aide d'un kit certifié. À utiliser uniquement avec des ventilations, panneaux en verre et poutres (ou pierres) en céramique dont l'utilisation est autorisée avec cet appareil. Cet appareil doit être installé conformément à la législation locale. À défaut d'une telle législation, suivre ANSI Z223.1/NFPA 54, ou CSA B149.1. L'appareil doit être correctement raccordé à un système de ventilation, conformément aux instructions d'installation du fabricant. Le système doit être installé par un installateur qualifié.

Control No. : 4006611

Conforms to: ANSI Z21.50 - Vented Gas Fireplace

Certified to: CSA 2.22 - Vented Gas Fireplace

Product name / Nom du produit

☐ Ovation

☐ Kudos

Fuel Type / Type de combustible

Max. Input / Capacité d'entrée maxi (BTU/HR)

Min. Input / Capacité d'entrée mini (BTU/HR)

Gas Inlet Pressure ("WC) / Pression d'entrée du gaz (po WC)

Manifold Pressure ("WC) / Pression d'admission (po WC)

Orifice Size / Taille de l'ouverture

Natural Gas Gaz naturel	Propane Gas Gaz Propane
30710	27980
6140	5460
7	11
6,2	10,6
2x220, 1x140	2x160, 1x120

Clearances to combustible /

Dégagements aux combustibles :

Back / Arrière : 11 " 28 cm

Top / Haut : 26 " 66 cm

Mantel / Linteau : 2 " 5 cm

Sides / Côtés : 11 " 28 cm

Floor / Sol : 4 " 10 cm

Equipped only for altitudes / Équipé uniquement pour les altitudes : 0-4500 ft / 0-1370 m

Figure 12.1 - Example of the data plate

13 OPERATING THE FIREPLACE

13.1 Before the first fire

1. Make certain that all construction materials have been removed from inside and around the fireplace and the fireplace has been cleaned of any construction dust. Clean the glass BEFORE and AFTER the first fire.
2. Confirm that the gas valve is properly connected and bled by a certified gas technician or plumber.
3. Check the gas supply for leaks and proper pressure. Refer to the table in "Appliance Ratings" section.
4. Check that the venting is unobstructed and in proper working condition.
5. Clean the glass panels on both sides.
6. Properly place, clamp and seal the glass panels.
7. Ensure the receiver is powered with an AC Adapter OR Batteries, but not both!

Place the two (2) AAA batteries into the remote control and confirm that it will communicate with the receiver by pressing the ON/OFF button. Pair the remote and receiver (see **CHAPTER 4.1.1**).

13.2 The first fire

When the fireplace is first heated, an odor may be given off by the hot metal. This is normal and is a result of the 'burn off' of the lubricants and sealants used when manufacturing the fireplace.

It is recommended that you open the nearby windows for extra ventilation and then operate the fireplace for at least four hours.

Because a fireplace is a heat source, natural convection will occur around it. Solid particles in the circulating air may burn and settle down on cold surfaces, causing discoloration. Discoloration is an annoying problem and it is difficult to solve.

These particles can come from construction moisture or cigarette smoke, but also they might be volatile components in paint, construction materials or carpeting. For newly constructed chimneys or after a big reconstruction, it is advised to wait a minimum of six weeks before firing a fireplace. After this burn-off period, turn off the fireplace and let it cool completely to room temperature and once again clean both sides of the glass and the interior panels as described in **CHAPTER 11.2**.

When the glass is cold, some condensation may appear on the glass after lighting the fireplace. This is normal and the condensation will disappear as the glass warms.

To ensure as little condensation as possible, the fireplace will start on just the main burner. During the first minute of firing this will ensure your fireplace to evaporate the condensation on the glass and heat up the air in the combustion chamber.

Please note During the first minute of firing i.e. the initial start up sequence of lighting the pilot flame and the first 30 seconds until the second thermocouple has given its clear, it is not possible to use the 'double plus'-button to switch between burners.

During this first fire, examine the flame for appearance and quality. Examine the burner media for sooting. Flames may appear blue and will turn yellow after 15 to 20 minutes.

Since it is a metal fireplace, the heat-up and cool-down cycles may produce some noises caused by the expansion and contraction of these metals. The premium materials and build quality of your fireplace will keep these sounds to a minimum.

13.3 The first fire - testing

As a continuation of the previous chapter, prior to being placed into (daily) operation, the fireplace should be test-fired in stages to ensure that all components are in good working order.

This fireplace has a 2nd thermocouple which senses the burner flame. The system will turn itself off if the system does not sense the 2nd thermocouple output within 29 seconds after the valve opens.

If 2nd thermocouple is still hot enough to produce electricity at the receiver thus preventing the fireplace from starting, the remote will flash "OFF" to signal this safety lock out. Allow time for the 2nd thermocouple to cool down before attempting a start. The system is ready to start when the flashing "OFF" becomes solid on the remote and pressing the ON/OFF button produces a response from the valve.

1. Start the fireplace with the hearth panel out and with the front glass off. Ensure that the pilot flame both heats the primary thermocouple and lights the burner. For safety, a post-purge delay is built into the system. Subsequent start attempts MUST NOT take place for at least thirty (30) seconds.
2. Start the fireplace with the hearth panel in place and with all of the glass panels fixed correctly in place. Ensure that the main burner flames engulf the 2nd thermocouple and the fireplace stays lit for at least 1 full minute. If the system turns itself off after 29 seconds install the required media (next section) and return here. Installing the fire media will help with the flame around the 2nd thermocouple. Subsequent start attempts MUST NOT take place for at least five (5) minutes.
3. Start the fireplace with the media installed. If the system turns itself off after 29 seconds, rearrange the media to produce a good flame at the 2nd thermocouple. This step may have to be repeated several times before the media is in the best place for consistent operation. A single, long beep indicates that the 2nd thermocouple is still too hot to start the ignition sequence. Allow time for the 2nd thermocouple to cool down. Once the system stays lit for at least one full minute, turn the fireplace off, fix the glass panels in place and operate the fireplace for at least 45 minutes to ensure the system works properly when heated.

If the pilot is extinguished either intentionally or unintentionally no attempt should be made to re-light the gas until at least 3 minutes have elapsed.

A MASSACHUSETTS CERTIFICATION

This appliance is approved for installation in the Commonwealth of Massachusetts. The Board of State Examiners of Plumbers and Gas Fitters has issued approval number Element4 for this appliance.

THE FOLLOWING MUST BE OBSERVED WHEN INSTALLING THE ELEMENT4 FIREPLACES WITHIN THE COMMONWEALTH OF MASSACHUSETTS:

(a) For all side wall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust

vent termination is less than seven (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:

1. INSTALLATION OF CARBON MONOXIDE DETECTORS. At the time of installation of the side wall horizontal vented gas fueled equipment, the installing plumber or gasfitter shall observe that a hard wired carbon monoxide detector with an alarm

and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gasfitter shall observe that a battery operated or hard wired carbon monoxide detector with an alarm is installed on each additional level of the dwelling, building or structure served by the side wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professionals for the installation of hard wired carbon monoxide detectors

a. In the event that the side wall horizontally vented gas fueled equipment is installed in a crawl space or an attic, the hard wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level.

b. In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.

2. APPROVED CARBON MONOXIDE DETECTORS. Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.

3. SIGNAGE. A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print size no less than one-half (1/2) inch in size, "GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS".

4. INSPECTION. The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance

with the provisions of 248 CMR 5.08(2)(a)1 through 4.

(b) EXEMPTIONS: The following equipment is exempt from 248 CMR 5.08(2)(a)1 through 4:

1. The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and

2. Product Approved side wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.

(c) MANUFACTURER REQUIREMENTS - GAS EQUIPMENT VENTING SYSTEM PROVIDED. When the manufacturer of Product Approved side wall horizontally vented gas equipment provides a venting system design or venting system components with the equipment, the instructions provided by the manufacturer for installation of the equipment and the venting system shall include:

1. Detailed instructions for the installation of the venting system design or the venting system components; and
2. A complete parts list for the venting system design or venting system.

(d) MANUFACTURER REQUIREMENTS - GAS EQUIPMENT VENTING SYSTEM NOT PROVIDED. When the manufacturer of a Product Approved side wall horizontally vented gas fueled equipment does not provide the parts for venting the flue gases, but

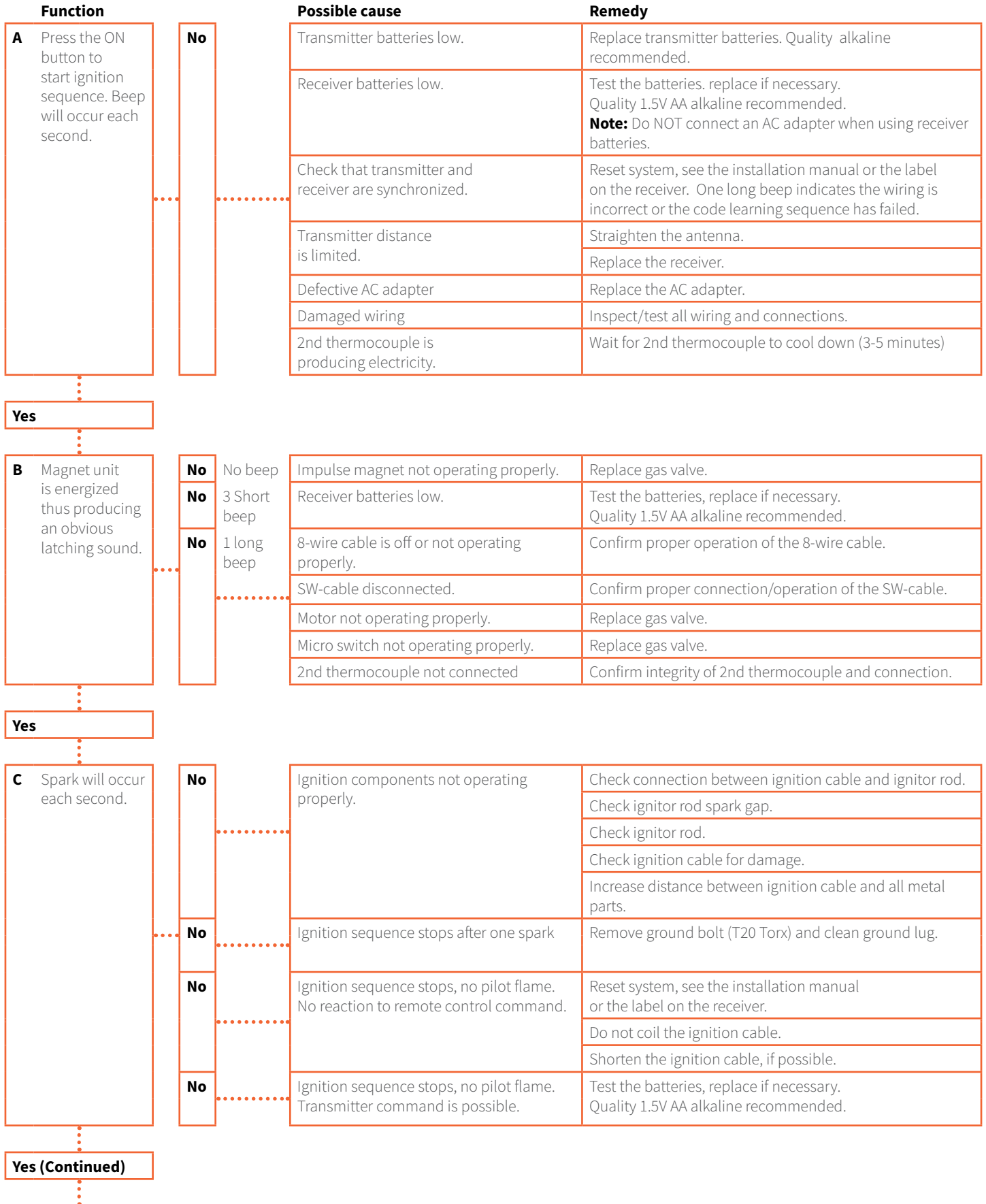
identifies "special venting systems", the following requirements shall be satisfied by the manufacturer:

1. The referenced "special venting system" instructions shall be included with the appliance or equipment installation instructions; and
2. The "special venting systems" shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.

(e) A copy of all installation instructions for all Product Approved side wall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipment at the completion of the installation.

APPENDICES

B TROUBLESHOOTING FLOWCHART



APPENDICES

Function	Possible cause		Remedy	
Yes (Continued)				
D Pilot lit.	No	TC- and SW-cable reversed.	Check cable connection between receiver and interrupter block.	
		Magnet unit not operating properly.	Replace gas valve.	
		Short between interrupter and SW cable.	Check interrupter block connection.	
		No gas (magnet unit drops after 30 second audible count.)	Check gas supply.	
		Spark not lighting the pilot.	Check spark is crossing pilot orifice.	
		Cracked ignitor rod (spark heard but not seen)	Ensure that ignitor rod does not move within ceramic shield. Check that ceramic shield or ignition wire is not defective.	
Yes				
E Sparking stops after pilot is lit.	No	Short between interrupter block and TC-cable.	Check connection to interrupter block.	
		Electronic measuring amplifier defective.	Replace the receiver.	
Yes				
F Motor turns to main gas and pilot stays lit.	No	Magnet unit drop (audible sound)	Resistance in thermocouple circuit too high.	Check thermocouple circuit.
			Not enough heat on thermocouple.	<ul style="list-style-type: none">Check position of pilot to thermocouple.Check the stability and intensity of pilot flame.Ensure the proper restrictor is installed.Ensure that the pilot flame is properly adjusted. Possible cold start. Wait one minute and retry.
			Low voltage from thermocouple.	Replace thermocouple. Do not over tighten - hand tight plus 1/4 turn maximum.
			No gas (magnet unit drops after 30 second audible count.)	Check gas supply.
	No	Broken receiver	Ensure powered/unpowered receiver allows manual operation.	
	No	Ignition sequence stops. No reaction to remote control command.	Reset system, see the installation manual or the label on the receiver.	
			Do not coil the ignition cable.	
		"140" models ONLY: Pilot flame under hearth panel not establishing.	Remove glass and hearth panel then check for proper pilot operation. If pilot establishes with panel off then install panel and glass and adjust pilot flame (hi/lo) for best operation.	
Yes				

APPENDICES

Function	Possible cause		Remedy		
G Main burner is lit.	No	Manual knob is in the “MAN” position.	Turn the control knob to “ON” position, a positive latch is required.		
	No	Pilot flame is too low.	Confirm correct gas pressure. Increase pilot flame if necessary.		
Yes (Continued)					
H Main burner stays lit.	No	Systems drops out - all flames go out instantly	Too much draft at pilot flame (poor flame impingement of primary thermocouple.) Pilot assembly out of order. 5 day shut off.	Check venting installation. Use restrictor as required. Inspect pilot assembly for correct operation and thermocouple impingement. The system shuts off the fire and pilot if there is no change in the flame height for 5 days.	
		No	Main burner remains lit while flame are lowered	2nd thermocouple is not heated. 2nd thermocouple shut off.	Ensure 2nd thermocouple is heated by a robust flame. The fireplace media may be interfering with proper flame. Check 2nd thermocouple wiring. Add 2nd ground wire from 2nd thermocouple to the grounding screw (trox) located on gas valve if not already attached.
			No	System goes to pilot flame	6 hours of no motor movement.
	Yes				
	I Magnet unit drops while motor turns. Receiver makes 3 beeps.	Yes	Receiver batteries low.	Test the batteries, replace if necessary. Quality 1.5V AA alkaline recommended.	
			Ensure magnet unit is operating normally.	Test the receiver output to the magnet unit.	
No					
J Flames become thin, blue, wispy then go out.	Yes	Exhaust is contaminating the fresh air.	Inspect venting for damage and/or incorrect installation.		
	Yes	Flow of fresh air and/or exhaust is blocked.	Ensure that vent configuration is within the vent chart requirements. Check termination for blockage and/or appropriate type.		
	Yes	LP gas being used with NG orifice(s).	Ensure the gas type is correct for the installed orifices.		
No (continued)					

APPENDICES

Function	Possible cause	Remedy
No (Continued)		
K Flames are very yellow with dark, sooty tips.	Yes	<div>The air shutter is closed when using LPG.</div> <div>When using LPG the air shutter must be fully open. See conversion instructions.</div> <div>Flow of fresh air and/or exhaust is blocked.</div> <div>Ensure that vent configuration is within the vent chart requirements.</div> <div>Check termination for blockage and/or appropriate type.</div>
No		
L Flames are very busy and blowing in an abnormal direction.	Yes	<div>Air leak in the firebox.</div> <div>Check unit for leaks at glass corners or at gaskets.</div> <div>Check unit for positive relief door seal.</div> <div>Check venting for complete integrity.</div>
Yes		
M Flames are stable but too small and blue.	Yes	<div>Too much primary air.</div> <div>Reduce the primary air opening until flames have blue base and yellow upper two-thirds.</div>
No		
Normal operation (?)	If the fireplace still is not functioning normally, contact your dealer.	

APPENDICES

C ERRORS CODES PROCONTROL APP

C.1 Messages shown in app

Error code	Message in App	Description	Possible cause
F02	Contact Service.	<ul style="list-style-type: none"> 5 sec. beep from Receiver Fire is not responding; no ignition 	<ul style="list-style-type: none"> Microswitch not making contact with cam on motor knob Motor wiring is incorrect Reversed polarity or faulty Microswitch Bent Motor Knob
F03	Contact Service.	<ul style="list-style-type: none"> 5 sec. beep from Receiver Ignition process is interrupted Fire is not responding; no ignition 	<ul style="list-style-type: none"> Thermocouple wiring is incorrect Thermocouple wiring is not connected ON / OFF switch in O (OFF) position
F04	Ignition Sequence Malfunction. Wait 1 minute. Retry ignition.	<ul style="list-style-type: none"> No pilot flame within 30 sec. NOTE: After 3 failed ignition sequences F06 shown 	<ul style="list-style-type: none"> No gas supply Air in pilot supply line No spark Reversed polarity in thermocouple wiring Check for correct pilot orifice (LPG to NG or vice versa)
F05	Contact Service.	<ul style="list-style-type: none"> Pilot burner fails to ignite or shuts off Motor stays in pilot position 	<ul style="list-style-type: none"> Not enough thermo-voltage Air in the pilot supply line Low inlet pressure Bad thermocouple
F06	Contact Service.	<ul style="list-style-type: none"> 3 failed ignition sequences within 5 minutes Fire is not responding; no pilot flame 	<ul style="list-style-type: none"> No gas supply Air in pilot supply line No spark Reversed polarity in thermocouple wiring Check for correct pilot orifice (LPG to NG or vice versa)
F07	Replace Handset Batteries.	<ul style="list-style-type: none"> Battery icon flashes on handset display 	<ul style="list-style-type: none"> Low battery power in handset
F08	Contact Service.	<ul style="list-style-type: none"> Low Receiver battery power supply Short beeps for 3 sec. during motor turn 	<ul style="list-style-type: none"> Low Receiver battery power supply
F10	Contact Service.	<ul style="list-style-type: none"> Pilot lit Main burner fails to ignite and pilot shuts off Ignition is blocked for 2 minutes 	<ul style="list-style-type: none"> 2nd thermocouple is out of position 2nd thermocouple wiring is incorrect Gas logs out of position Gas ports for burner are blocked
F12	Contact Service.	<ul style="list-style-type: none"> Motor turns to pilot position 	<ul style="list-style-type: none"> Receiver powered by batteries and Receiver temperature exceeds 60 °C Check air circulation and heat shield
F13	Contact Service.	<ul style="list-style-type: none"> Motor turns to pilot position Fan at level 4 for 10 minutes (T > 80 °C) 	<ul style="list-style-type: none"> Receiver temperature exceeds 80°C Check air circulation and heat shield
F14	Contact Service.	<ul style="list-style-type: none"> 5 sec. beep from Receiver Fire is not responding; no ignition 	<ul style="list-style-type: none"> Receiver software doesn't support a 2nd thermocouple Wrong Receiver
F15	Contact Service.	<ul style="list-style-type: none"> 5 sec. beep from Receiver Fire is not responding; no ignition 	<ul style="list-style-type: none"> 2nd thermocouple wiring is incorrect 2nd thermocouple wiring is not connected
F16	Handset out of range.	<ul style="list-style-type: none"> No temperature shown in App 	<ul style="list-style-type: none"> Handset out of range for more than 1.5 h Electrical interference
F17	Contact Service.	<ul style="list-style-type: none"> Fire is not responding; no ignition 	<ul style="list-style-type: none"> Inlet voltage exceeds 7.25 V Malfunction of Mains Adapter
F18	Contact Service.	<ul style="list-style-type: none"> Switch panel / touch pad not functioning 	<ul style="list-style-type: none"> Switch panel / touch pad is locked Short in cable or button
F19	Contact Service.	<ul style="list-style-type: none"> Pilot drops when Motor opens main gas 	<ul style="list-style-type: none"> Insufficient thermo-voltage Thermocouple malfunction Low inlet gas pressure Improper thermocouple flame impingement Carbon build-up on thermocouple Valve malfunction Resistance in thermocurrent circuit
F26	Contact Service.	<ul style="list-style-type: none"> It is not possible to increase flame height after ignition Fan at level 4 for 10 minutes (T > 80 °C) 	<ul style="list-style-type: none"> Receiver powered by batteries and Receiver temperature exceeds 60°C Receiver powered by mains power and Receiver temperature exceeds 80°C
F27	Contact Service.	<ul style="list-style-type: none"> Fire is not responding No electronic control of fire 	<ul style="list-style-type: none"> No handset or Wi-Fi Box connected to Receiver for more than 3 hours
F28	On-Demand Pilot	<ul style="list-style-type: none"> Pilot shuts off after a predefined time 	<ul style="list-style-type: none"> Pilot shuts off after no motor movement for a predetermined time

APPENDICES

Error code	Message in App	Description	Possible cause
F31	Contact Service.	<ul style="list-style-type: none"> Fire is not responding No electronic control of fire 	<ul style="list-style-type: none"> Receiver or Wi-Fi Box malfunction Connection cable from Receiver to Wi-Fi Box defective
F41	Check Wi-Fi	<ul style="list-style-type: none"> Fire is not responding No electronic control of fire 	<ul style="list-style-type: none"> No Wi-Fi connection to myfire Wi-Fi Box, router and / or smart device Wi-Fi in smart device is deactivated
F42	Check Wi-Fi	<ul style="list-style-type: none"> Fire is not responding No electronic control of fire 	<ul style="list-style-type: none"> No power to router No Wi-Fi connection to router and / or smart device Smart device not in the correct home network
F43	No Receiver Connected. Contact Service.	<ul style="list-style-type: none"> Fire is not responding No electronic control of fire 	<ul style="list-style-type: none"> No communication between Receiver and myfire Wi-Fi Box
F44	Contact Service.	<ul style="list-style-type: none"> No temperature shown in App N.a. (not applicable) displayed in App 	<ul style="list-style-type: none"> Handset not within range Low battery power in handset
F49	Contact Service.	<ul style="list-style-type: none"> No electronic control of fire 	<ul style="list-style-type: none"> Receiver software < 8.32 is not supported by myfire Wi-Fi Box Version 2
F50	Contact Service.	<ul style="list-style-type: none"> No electronic control of fire 	<ul style="list-style-type: none"> Handset software < SW 231 is not supported by the myfire Wi-Fi Box Version 2

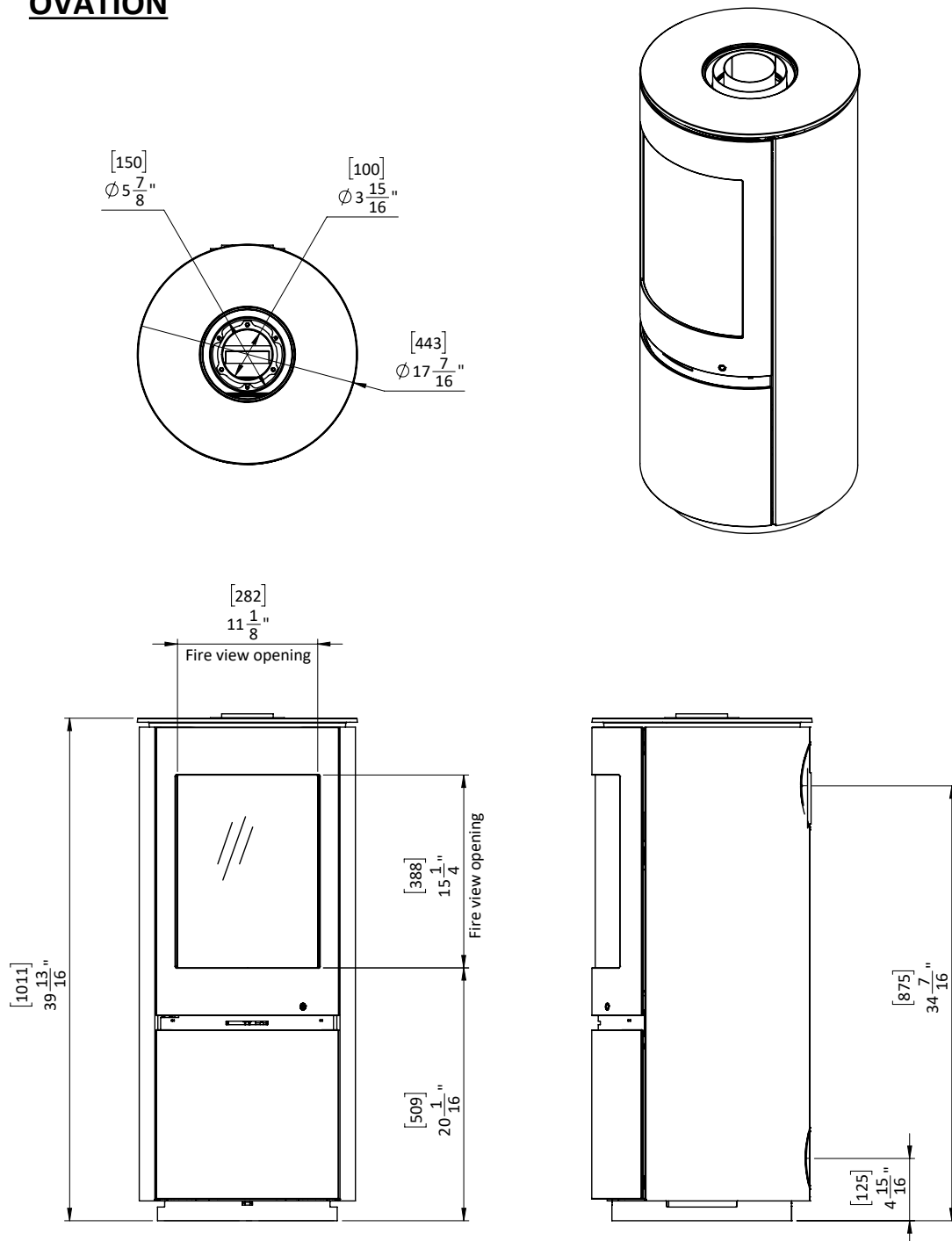
C.2 Messages shown in remote

Error code	App Message	Time	Description	Possible Cause
F04	F04	4 sec.	<ul style="list-style-type: none"> No pilot flame within 30 sec. NOTE: After 3 failed ignition sequences F06 shown 	<ul style="list-style-type: none"> No gas supply Air in pilot supply line No spark Reversed polarity in thermocouple wiring
F06	F06	4 sec.	<ul style="list-style-type: none"> 3 failed ignition sequences within 5 minutes Fire is not responding; no pilot flame 	<ul style="list-style-type: none"> No gas supply Air in pilot supply line No spark Reversed polarity in thermocouple wiring Check for correct pilot orifice (LPG to NG or vice versa)
F07	F07	Until batteries replaced	<ul style="list-style-type: none"> Battery icon flashes on handset display 	<ul style="list-style-type: none"> Low battery power in handset
F09	F09	4 sec.	<ul style="list-style-type: none"> Fire is not responding No electronic control of fire 	<ul style="list-style-type: none"> Down arrow button was not pressed during pairing Receiver and handset are not synced
F46	F46	4 sec.	<ul style="list-style-type: none"> Fire is not responding Intermittent response No electronic control of fire 	<ul style="list-style-type: none"> No or bad connection between receiver and handset No power at Receiver (batteries low) Mains adapter faulty, set not communicating with Receiver)

D DIMENSIONAL DRAWINGS

On this page and the following ones you will find a technical drawing of the Ovation with some of the important dimensions that you have to take into account when installing and installing your fireplace.

DWG files for design specific dimensions not listed are available for download at www.element4fires.com

OVATION

ELEMENT 

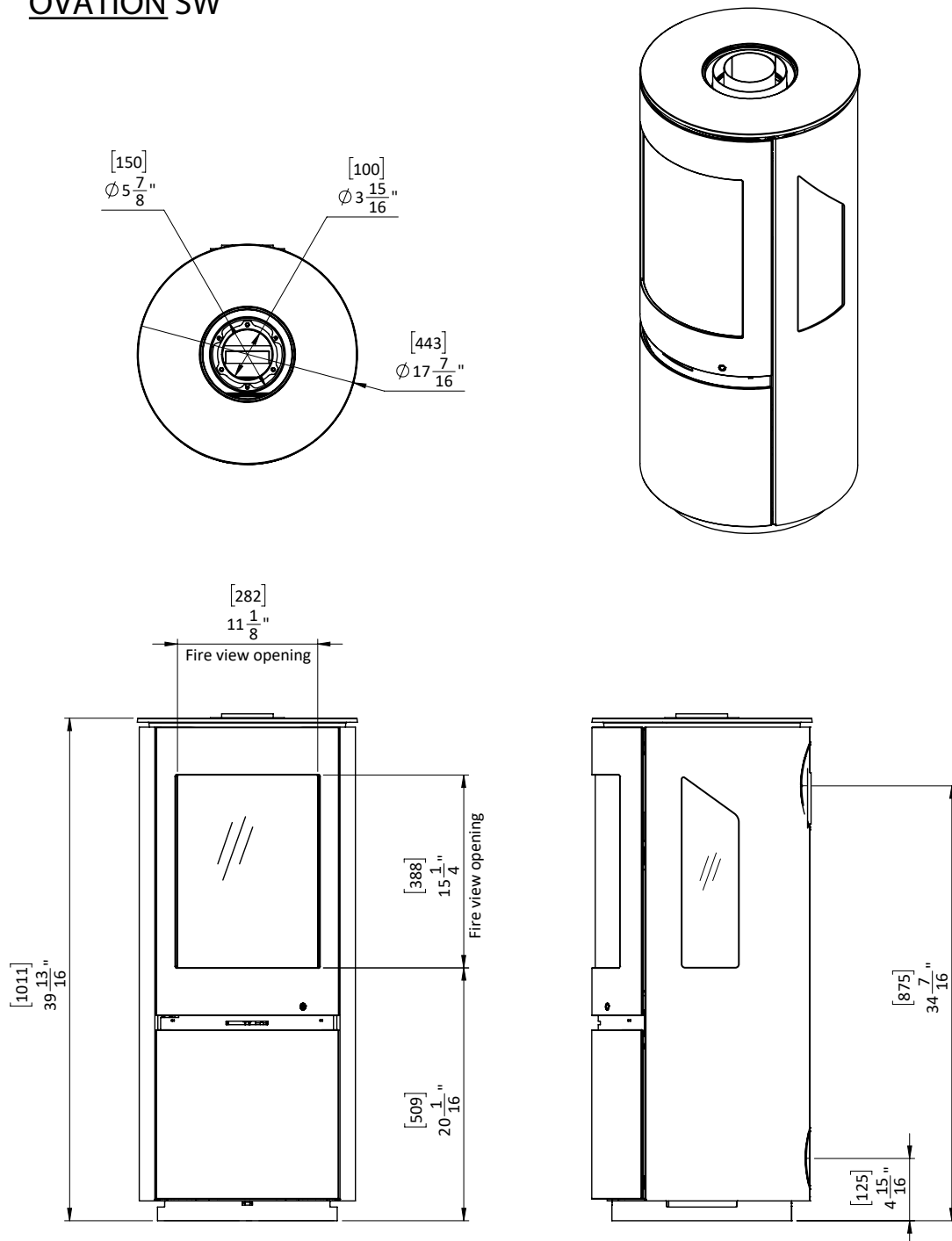
Figure D.A - Technical drawing of Ovation

E DIMENSIONAL DRAWINGS

On this page and the following ones you will find a technical drawing of the Ovation with some of the important dimensions that you have to take into account when installing and installing your fireplace.

DWG files for design specific dimensions not listed are available for download at www.element4fires.com

OVATION SW



ELEMENT 

Figure E.A - Technical drawing of Ovation

F EUROPEAN HOME WARRANTY

Element4 Gas Fireplace

European Home warrants these gas fireplaces against defects in materials and workmanship for a period of TWO (2) YEARS from the date of original retail purchase. Glass is expressly NOT covered by this warranty.

If a defect exists, European Home will, at its option, either (1) provide needed components using new or refurbished replacement parts or (2) exchange the product with one which is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product. A replacement product/part assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you.

When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes the property of European Home. All warranty claims must be submitted through the dealer from which you purchased the product. Check with your dealer in advance for any costs to you when arranging a warranty call. Shipping and/or delivery charges for parts are not covered by this warranty.

Nothing in the above shall be deemed to imply that this warranty shall apply to work which has been abused or neglected or shows evidence of changes or modifications by others with or without permit, damages caused by the acts of God, building settlement or moving, fire or vandalism. In addition, installation of this product that varies from the requirements stated in the instruction manual will void the warranty.

>8

PRODUCT INSTALLATION RECORD

Installer: Please complete this form.

Customer: Please retain this information.

Model	Ovation
Purchased from	
Installed by	
Date of installation	
Fireplace serial number	
Fuel Type	<input type="checkbox"/> Naturel Gas <input type="checkbox"/> LPG
Total horizontal section (venting)	
Total vertical section (venting)	

Manufactured by:

ELEMENT4 B.V.

Simon Stevinweg 6A
8013 NB Zwolle
The Netherlands
info@element4.nl
www.element4fires.com

RELEASE DATE | 29/09/25

